

State Board of Examiners of Plumbing, Heating and Fire Sprinkler Contractors

May 2023

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**State Board of Examiners
of Plumbing, Heating, and
Fire Sprinkler Contractors**

**1109 Dresser Court
Raleigh, NC 27609**

Phone: 919-875-3612

www.nclicensing.org

The Importance of Quality Customer Service

As a contractor, you know how important it is to provide quality workmanship and excellent service to your clients. But have you considered how vital customer service is for your business and its reputation?

Customer service is the foundation of every successful business, and as a contractor, it should be a top priority. Not only does excellent customer service keep your clients happy and satisfied, but it also helps your business grow through positive word-of-mouth advertising and more recently, through the online review comments of your customers.

Unfortunately, many of the complaints received by the Board against licensed contractors often stem from customer service issues. Once a customer feels that they have been ignored or neglected, they will turn to the Board for help in dealing with the contractor.

What begins with an unreturned phone call, missed appointment, or simple misunderstanding can sometimes lead to a long list of grievances against the contractor. The Board's staff must investigate the complaint to determine if the contractor is in violation of any of the Board's Laws and Rules.

If the complaint is found to be valid and substantiated, the evidence can lead to resolution conferences or formal hearings resulting in disciplinary actions against the contractor. These actions may range from a letter of caution, required disciplinary course completion, probation, suspension, or revocation of the license.

One of the most critical aspects of customer service for contractors is proper communication. Unfortunately, it is also one of the most overlooked and ignored. Clients expect prompt responses to their calls, emails, and texts, especially if they have a question or concern about their project.

If you fail to return their calls, it shows a lack of professionalism and can damage your reputation. Make it a priority to respond to all customer inquiries as soon as possible. Timely responses show your clients that you value their business and are committed to providing the best service possible.

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Emails and texts are becoming increasingly popular as the preferred means of communication and can be used effectively; however, a phone call for a few minutes can often make hours or even days of text and email chains unnecessarily. Think of it this way: If you can make a phone call and take care of business in a few minutes, why would you want to be constantly interrupted throughout your workday, after hours, and on weekends with texts and emails?

Keeping appointment times is another crucial aspect of customer service. Customers have busy schedules, and they expect you to respect their time. If you schedule an appointment with a customer, make sure you show up on time. If you are unable to make the appointment, be sure to notify the customer as soon as possible and offer an alternative. This demonstrates your respect for their time and shows that you are reliable.

From the initial consultation to the final walkthrough, it is crucial to keep your clients informed and up to date on the progress of their projects. This communication should be clear, concise, and timely. Contracts are a vital form of communication and should clearly state what is included and what is not included to avoid future questions and disputes. Clients want to know what to expect for their money, and they do not like surprises.

Respecting your customers and honoring your commitments are critical to building trust with your customers. This is where the slogan "Under promise and over deliver" comes into play. It's better to exceed your customer's expectations than to fall short of them. By consistently doing that, you will build a loyal customer base and establish a positive reputation.

Quality customer service is essential for any contractor looking to grow their business and maintain a positive reputation in their community. By providing excellent communication, responsiveness, and respect to your clients, you can ensure that they will not only return to you for future work but also recommend your services to others.

Important Steps in Providing Quality Customer Service

- **Listen** actively to the customer's needs and concerns
- **Treat** the customer with respect
- **Communicate** clearly and effectively
- **Respond** promptly to customer inquiries and complaints
- **Offer** personalized solutions and recommendations
- **Own** problems and follow up on resolutions
- **Offer** proactive assistance and support
- **Improve** processes and services based on customer feedback
- **Train** and empower employees to provide excellent customer service
- **Build** long-term relationships with customers through trust and loyalty

North Carolina State Agencies

NC Department of Insurance	919-647-0000 800-634-7854	NC Department of Labor	919-807-2796
<ul style="list-style-type: none"> • Mark Burns (Plumbing Interpretations) • David Rittlinger (Mechanical & Gas Interpretations) • Dan Dittman (Energy Interpretations) • Charlie Johnson (Fire Code Interpretations) 	919-647-0006	NC Department of Revenue	919-252-3052
	919-647-0008	NC Electrical Licensing Board	919-733-9042
	919-647-0012	NC General Contractor Licensing Board	919-571-4183
	919-647-0094	NC Irrigation Contractors Licensing Board	919-872-2229
		NC Refrigeration Licensing Board	919-779-4711
		NC Secretary of State	919-807-2225
		NC Well Commission	919-707-5882

State Board of Examiners of Plumbing, Heating & Fire Sprinkler

Office Staff Directory

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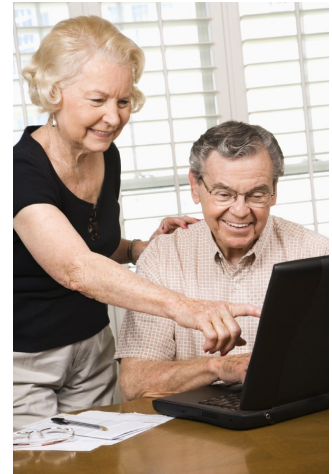
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To view a regional map and listing of counties, please visit our website at www.nclicensing.org and click on the "Administrative Officers" button, or simply [click here](#).

Website Information: www.nclicensing.org (Forms)

Online license renewal is available for licensees who wish to use it and pay the renewal fee with a MasterCard or Visa. The online renewal link can be found on the home page of our website. If you do not have your username and password, or have any other questions regarding online renewal, please contact DeJaya "DJ" Soltys at 984-884-5789.



Compliant Form

- Complaint against licensed or unlicensed contractors

Forms Requiring Payment (check, money order or online)

1. Trade Name Change (licensee or firm name)
2. Add Sub-licensee
3. License Activation (for examinees who have passed examination)

Forms Requiring No Payment

1. Address Change: Licensee (may be changed online)
2. Address Change: Sub-licensee (may be changed online)
3. Delete Sub-licensee

Renewal Forms

1. 2023
2. 2023 and Previous Years if expired in 2020, 2021 or 2022)

New Applicant Forms

NEW— Online Application Available

1. Plumbing, Heating, and Fuel Piping Contractor Examination Application
2. Fire Sprinkler Installation & Inspection Contractor Examination Application
3. Residential Fire Sprinkler Installation Contractor
4. Plumbing, Heating & Fuel Piping Technician
5. Fire Sprinkler Inspection Technician Examination Application (with or without NICET)
6. Fire Sprinkler Maintenance Technician
7. Book Reference List for All Applicants
8. Request for Exam Review (for examinees who have failed a recent exam)
9. Re-examination Application (for examinees who wish to retake an exam)
10. Customer Affidavit

Technical Examination Waiver Forms (State Specific)

1. Technical Exam Waiver (South Carolina plumbing & HVAC contractors ONLY)

Military & Military Spouse Applicant Forms

1. Active Duty or Veteran: Plumbing, Heating, Fuel Piping and Fire Sprinkler Installation Contractor
2. Military Spouse: Plumbing, Heating, Fuel Piping and Fire Sprinkler Installation Contractor

Online Ordering

1. Books - Board's Laws & Rules and Business & Project Management for Contractors
2. Request for Copy (Reprint) of License
3. Request for Register of Licensees
4. Request for Verification of License
5. Request for Listing of Current Applicants

Disciplinary Actions

The Board is required by law to investigate every complaint received. If the findings of the investigation indicate that a violation of the laws and rules enforced by the Board have occurred by a licensed or unlicensed individual and/or firm, a number of disciplinary actions are available to the Board. Recent actions are reflected in the four reports that follow:

- Letter of Caution Report
- Consent Agreement Report
- Field Resolution and Resolution Review Committee Report
- Attorney's Report

Letter of Caution Report

Upon completion of investigations, a Letter of Caution can be issued to a licensee where it is determined through an investigation that a violation has occurred by one of our licensees. The Letter of Caution is issued to address and affirm issues they should improve upon or be more mindful of for future jobs:

Name	City/Town	Date	Name	City/Town	Date
Anderson, Justin S.	Wilmington, NC	01/23/2023	Musselman, A.C.	Pittsboro, NC	02/17/2022
Brennan, Scott A.	Durham, NC	11/09/2022	Oliver, Raymond	Rolesville, NC	11/16/2021
Bucek, Geoffrey T.	Jacksonville, NC	01/23/2023	Powell, William G.	Maysville, NC	01/24/2023
Ledbetter, Joshua R.	Asheville, NC	11/21/2022	Six, Chad S.	Fort Mills, SC	01/24/2022
Miller, Scott L.	Myrtle Beach, SC	01/25/2023	Warren, George M.	Fayetteville, NC	10/05/2022
Moore, Arliss E.	Wilmington, NC	01/23/2023			

Consent Agreement Report

A Consent Agreement is an affidavit taken from unlicensed individuals performing plumbing, heating and fire sprinkler work without a license. These individuals sign a Consent Agreement stating that they will not perform any work requiring a license until they are properly licensed to do so. If you see these individuals performing contracting activities in the field, please report them to this office.

Name	City/Town	Date	Name	City/Town	Date
Bresnahan, Justin D.	Clayton, NC	02/27/2023	Jackson, Jerry D.	Mill Spring, NC	02/21/2023
Carpenter, Thomas R.	Rutherfordton, NC	03/17/2023	Mauldin, Kevin S.	Supply, NC	03/03/2023
Carroll, Robert	Gastonia, NC	02/02/2023	May, Daniel R.	Charlotte, NC	03/01/2023
Fewell, Joshua	Reidsville, NC	04/04/2023	Michael, Travis S.	Clayton, NC	03/07/2023
Fisher, John	Moncure, NC	03/03/2023	Murray Jr., Eric M.	Raleigh, NC	02/09/2023
Floyd, Christopher G.	Engelhard, NC	02/21/2023	Price, Steven P.	Boone, NC	03/08/2023
Gonzalez, Jose S.	Gibsonville, NC	03/22/2023	Watkins, Robert A.	Pittsboro, NC	03/10/2023

Resolution Agreements

A Field Resolution Agreement is a voluntary agreement by which a licensee enters into some type of sanctions against their license instead of appearing before the Resolution Review Committee or the Full Board at a formal hearing. All of the Agreements are reviewed by a member of the Resolution Review Committee and then presented to a Board hearing panel for approval prior to the agreement being adopted as a final agency decision. If a complaint has not been resolved in the field through a Field Resolution Agreement, then the case can be referred to the Resolution Review Committee. During the Resolution Review Committee meeting, a licensee can enter into a Review Committee Resolution Agreement in place of appearing before the Board at a formal hearing; the agreement is then presented to a Board hearing panel for approval prior to the agreement being adopted as a final agency decision. Cases that cannot be resolved through the use of Field Resolution Agreements or Review Committee Resolution Agreements are forwarded to formal hearings before the Board. Listed below are the different agreements entered into by the field staff and the Resolution Review Committee that have been approved by the Board. The information below does not contain all of the facts or details of each case. Specific details of any of the following cases can be obtained by e-mail (information@nclicensing.org) or upon written request to the Board's office.

Bray, Justin Rhino Plumbing Eden, NC

License# 34000, P-I

Allegations the licensee failed to request final inspection within 10 days of substantial completion of the work, misconduct, failed to ensure proper system operation, failed to complete job in a timely manner and engaged in business under a different name or style of business than appears on his license. Justin Bray signed Proposed Resolution Agreement 01/25/2023.

The Review Committee found that the allegations were supported by the evidence and recommended that the license of Justin Bray, number 34000 P-I, and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months. Among other requirements during the probation, the licensee, by February 7th, 2023, must assure that his license has been listed with the Board in the name that he currently operates his business, the licensee shall enroll in, attend, and complete the series of Special Plumbing Code and Design courses and the Special Board Laws & Rules course.

Brinkley, Jimmy Coastal Design Build, Inc. Swansboro, NC

License# 29111 H-2&3-I

Allegations the licensee oversized air conditioning by 60 to 70%, failed to perform proper load calculation(s), failed to perform Manual D duct designs, violated the minimum standard of the North Carolina State Mechanical Code, failed to carry out adequate ductwork installation and system design, and violated previous probation. Resolution Conference held 01/24/2023.

The Review Committee found that the allegations were supported by the evidence and recommended that the license of Jimmy Brinkley, number 29111 H-2&3-I, and that of the firm shall be placed on supervised probation for a period of twenty-four (24) months.

Among other requirements during the probation, within 120 days of approval of the agreement the licensee shall return to all three houses in the complaints to assure that the equipment installed is properly sized and that all of the installation is performed per the NC State Code. The licensee shall obtain a permit for each job and within 130 days of approval of this agreement the licensee shall submit copies of thorough load calculation for each job, a copy of the new permits and evidence that the jobs have been installed to NC Code and certified by the local inspector. The work shall be performed at the expense of the contractor. The board reserves the right to review the final project for code compliance. The licensee shall enroll in, attend, and complete the series of Special Mechanical Code courses, the series of Special Mechanical Design courses, and complete the Special Board Laws & Rules course.

Buckingham, George R.

**Buckingham Heating and Air, LLC
Fletcher, NC**

License# 32526, H-3-I

Allegations the licensee violated the State Mechanical Code, misconduct, failed to ensure proper system operation, engaged in business under a different name or style of business than appears on his license, and failed to obtain a permit prior to commencing work.

George Buckingham signed the Proposed Resolution Agreement 01/20/2023. The Review Committee found that the allegations were supported by the evidence and recommended that the license of George Buckingham, number 32626 H-3-I, and that of the firm shall be placed on unsupervised probation for a period of twelve months. Among other requirements during the probation, by February 5th, 2023 the contractor shall return to the homes located at 60 Pressley Drive, and perform a thorough Manual J load calculation, a Manual S equipment sizing calculation and address the code violations noted above. If the calculations reveals that the equipment is improperly sized, then the contractor shall obtain a permit from the local inspection department, replace the improperly sized equipment and ductwork with properly sized equipment and ductwork and obtain a final inspection by February 12th, 2023. The contractor shall submit evidence to the board by February 19th, 2023 of the final inspection and shall submit a

copy of all of the calculations. This work shall be performed at no expense to the homeowners. The licensee shall enroll in, attend, and complete the Special Board Laws & Rules course.

Casados, David

**On Time Service, LLC
Ocean Isle Beach, NC**

License# 34848 H-3-I

Allegations the licensee failed to obtain permit(s) prior to commencing work, failed to provide supervision, homeowner stated she contracted with Henry Cruz and the licensee never executed the contract, a licensee of the firm failed to perform a load calculation. The Cool Cal load calculation that was performed (not by the licensee) showed the heated square footage as 1,128 sq. ft. and the firm contracted for four tons of cooling on the home (two 1-ton mini splits along with a 2-ton split system). The load calculation called for 25,290 BTU's, yet 48,000 BTU's was proposed. The licensee indicated that the homeowner ended up canceling one of the 1-ton mini splits, which would still have grossly oversized the equipment for the home, failed to perform a duct design, violated the minimum standard of the North Carolina State Mechanical Code, and the license was actively employed with a firm (Hayward Industries) in Winston Salem, NC and licensed a firm located in Ocean Isle Beach, NC and the firm performed work that required a license while the licensee was actively employed elsewhere.

Resolution Conference held 01/26/2023. The Review Committee found that the allegations were supported by the evidence and recommended that the license of David Casados, number 34848 H-3-I, and the license of the firm be suspended for a period of twelve (12) months. Among other requirements during the suspension, the licensee shall enroll in, attend, and complete the Special Board Laws & Rules course. Upon successful completion of the suspension, his license, number 34848 H-3-I, and that of the firm shall be placed on supervised probation for a period of twenty-four (24) months. The licensee shall enroll in, attend, and complete the series of Special Contractor Business Management courses.

Cook, David F., Sr.

**David Cook's Plumbing Company
Jamesville, NC**

License# 21297 P-I

Allegations the licensee failed to withhold taxes and paid an unlicensed individual using a 1099 Form in violation of Board rule 21 NCAC 50.0512. David Cook signed Proposed Resolution Agreement 01/12/2023.

The Review Committee found that the allegations were supported by the evidence and recommended that the license of David Cook, number 21297 P-I, and that of the firm shall be placed on a unsupervised probation for a period of twelve (12) months. Among other requirements during the probation, the licensee shall enroll in, attend, and complete the series of Special Plumbing Code and Design courses and the Special Board Laws & Rules course and shall submit to the Board's office within the next thirty (30) days copies of all employee W-4's and by the end of the probation submit a copy of all employee W-2's.

Cornett, Finley, Jr.

Newland, NC

License# 4969, H-2-3-I

Allegations the licensee violated the State Mechanical Code, failed to obtain a permit(s) prior to commencing work, and violated the prior probation order.

Finley Cornett signed Proposed Resolution Agreement 09/12/2022.

The Review Committee found that the allegations were supported by the evidence and recommended that the license of Finley Cornett, 4969, H-2-3-I, and that of the firm shall be shall be surrendered to the Board. The act of surrendering the license will be considered a license revocation.

Dickens, Randy

**Joyner & Dickens Heating
and Air-conditioning Company, Inc.
Sanford, NC**

License# 09369 H-2&3-I

Allegations the licensee violated the State Mechanical Code, misconduct, and improper system operation by installing equipment inconsistent with the load calculation. Randy Dickens signed Proposed Resolution Agreement 01/18/2023.

The Review Committee found that the allegations were supported by the evidence and recommended that the license of Randy Dickens, number 09369 H-2&3-I, and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months. Among other requirements during probation, the licensee shall enroll in, attend, and complete the Special Board Laws & Rules course.

Fields, Danny D.

**Danny's Heating & Air, LLC
Ash, NC**

License# 17134 H-2&3-I

Allegations the licensee failed to provide adequate supervision and violated the minimum standard of the North Carolina State Mechanical Code. Resolution Conference held 01/24/2023.

The Review Committee found that the allegations were supported by the evidence and recommended that the license of Danny Fields, number 17134 H-2&3-I, and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months. Among other requirements during probation, the licensee shall enroll in, attend, and complete the Special Board Laws & Rules course.

Hill, Weltia, K. Jr.
Carolina Repair Services
Charlotte, NC

License# 34594 H-3-I
 Allegations the licensee contacted work outside their license qualifications. Weltia Hill signed Proposed Resolution Agreement 01/23/2023.

The Review Committee found that the allegations were supported by the evidence and recommended that the license of Weltia Hill, number 34594 H-3-I, and that of the firm shall be placed on unsupervised probation for a period of 12 months. Among other requirements during probation, the licensee shall enroll in, attend, and complete the Special Board Laws & Rules course.

Long, Matthew E.
Elco Plumbing Heating and AC, Inc.
Rocky Mount, NC

License# 6983, PH-3-I
 Allegations the licensee failed to withhold taxes and paid an unlicensed individual using a 1099 Form in violation of the Board rule 21 NCAC 50.0512.

Matthew Long signed Resolution Agreement held 10/04/2022. The Review Committee found that the allegations were supported by the evidence and recommended that the license of Matthew Long, number 6983, PH-3-I, and that of the firm shall be placed on a unsupervised probation for a period of twelve (12) months. Among other requirements during the probation, the licensee shall enroll in, attend, and complete the Special Board Laws & Rules course and shall submit to the Board's office within the next thirty (30) days copies of all employee W-4's and by the end of the probation submit a copy of all employee W-2's.

Reep, David S.
Frozen Assets HVACR
Concord, NC

License# 21485 H-2&3-I
 Allegations the licensee contracted, performed, and supervised work for a firm he

did not properly qualify. David Reep signed Proposed Resolution Agreement 01/23/2023. The Review Committee found that the allegations were supported by the evidence and recommended that the license of David Reep, number 21485 H-2&3-I, shall be placed on an unsupervised probation for a period of 12 months. Among other requirements during probation, the licensee shall enroll in, attend, and complete the Special Board Laws & Rules course.

Simmons, Jimmy L.
Titan Propane, LLC
d/b/a Campbell Propane
Supply, NC

License# 21150 FP
 Allegations the licensee failed to obtain permit(s) prior to commencing work and failed to request inspections within 10 days of substantial completion of work.

Resolution Conference held 01/26/2023. The Review Committee found that the allegations were supported by the evidence and recommended that the license of Jimmy Simmons, number 21150 FP, and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months.

Tsangarides, Nicholas A.
C.T. and Sons Plumbing (dba)
Oak Island, NC

License# 16918 P-I
 Allegations the licensee failed to withhold taxes and paid an unlicensed individual using a 1099 Form in violation of the Board rule 21 NCAC 50.0512.

Nicholas Tsangarides signed Proposed Resolution Agreement 01/23/2023. The Review Committee found that the allegations were supported by the evidence and recommended that the license of Nicholas Tsangarides, number 16918 P-I, and that of the firm should be placed on unsupervised probation for a period of twelve (12) months. Among other requirements during the probation, the licensee shall enroll in,

attend, and complete the Special Board Laws & Rules course and submit to the Board's office within the next thirty (30) days copies of all employee W-4's and by the end of the probation submit a copy of all employee W-2's.

Willetts, Hugh D.
Willetts Plumbing
Bolivia, NC

License# 19337 P-I
 Allegations the licensee failed to obtain a permit and allowed his license number to appear on a permit on a job where the licensee did not hold the contract with the homeowner or general contractor and did not receive the contractual payment for the job, the licensee purchased about 25 to 30 permits for Thomas Moore of Moore Water & Air out of Jacksonville, NC for the installation of water purification system and Mr.

Willetts would be compensated \$150.00 to \$250.00 for each permit pulled. Mr. Willetts resides in Bolivia, NC in Brunswick County, allowed the use of license by unlicensed persons in that Hugh Derek Willetts' brother has been performing work that requires a license as a non-bona-fide employee for 30 years. Hugh Derek Willetts' brother has been responsible for paying all of his own taxes for the \$800.00 weekly salary he receives from Hugh Derek Willetts. Hugh Willetts signed Proposed Resolution Agreement 01/23/2023.

The Review Committee found that the allegations were supported by the evidence and recommended that the license of Hugh Willetts, number 19337 P-I, and that of the firm shall be placed on supervised probation for a period of twenty-four (24) months. The three (3) month suspension will be held in abeyance. Among other requirements during the probation, within 30 days of signing this agreement the licensee shall list his license with the Board in the name he is operating his business, within thirty (30) days of executing this agreement, the licensee shall submit to the Board's office copies of all employee W-4's, and by April 1, 2024, and again by April 1, 2025 submit a copy of all employees W-2's, and the licensee shall enroll in, attend, and complete the Special Board Laws & Rules course.

Attorney's Report

The Attorney's Report contains information pertaining to cases that have been adjudicated in a formal proceeding of the Board or in the courts of North Carolina. Disciplinary actions against licensed contractors are typically imposed during a Formal Hearing of the Board. Court action is necessary when unlicensed individuals are in violation of the Board's Laws and Rules or in circumstances where licensees are found to be in violation of any order(s) issued by the Board.

Benson, Jessie A.

Huntersville, NC

Formal Hearing February 22, 2023 on allegations of overcharging or inappropriate upselling related to a hot water heater acquired through American Home Shield. Respondents cautioned and required to maintain an itemized breakdown of all components and parts to be replaced and provide a copy to each homeowner, maintain a list of all jobs for review by the Board. Respondent encouraged to take the Code Class and the Contractor Business Class administered by the Board.

Brown, Quinton

Greensboro, NC

Allegations of plumbing contracting without a valid license. Judgment of Permanent Injunction filed 3/7/23 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so. Corporate Defendant served 3/10/23. Individual Defendant served 3/27/23.

Cochran, Wesley W.

Franklin, NC

Allegations of plumbing contracting without a valid license. Judgment of Permanent Injunction filed 3/24/23 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so.

Edwards, Tommy S.

Marshville, NC

Allegations of plumbing contracting without a valid license. Judgment of Permanent Injunction filed 3/16/23 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so.

Grella, Jon M.

Indian Trail, NC

Allegations of heating contracting without a license. Judgment of Permanent Injunction filed 3/27/23 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so.

Henson, Adam W.

Mooresboro, NC

Allegations of plumbing contracting without a valid license. Judgment of Permanent Injunction filed 12/9/22 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so. Defendant served 12/8/22.

Hernandez, Ricardo M.

Greensboro, NC

Allegations of heating contracting without a valid license. Judgment of Permanent Injunction filed 2/23/23 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so.

Howard, Benjamin B.

Mint Hill, NC

Allegations of plumbing contracting without a valid license. Complaint for injunctive relief did not proceed as Defendant obtained a license. File returned.

Jones, Phillip A.

Siler City, NC

Allegations of plumbing contracting without a valid license. Judgment of Permanent Injunction filed 3/8/23 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so. Defendant served 3/16/23.

Mercure, Keith

Tabor City, NC

Allegations of plumbing and heating contracting without a license. Judgment of Permanent Injunction filed 3/10/23 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so.

Midgett, Kenneth

Currituck, NC

Allegations of heating contracting without a valid license in violation of prior Judgment of Permanent Injunction. Show Cause hearing held 12/12/22 and Defendant found in Contempt and sentenced to 30 days in jail and a \$500 fine. Waiting on return of Order. Case on 5/22/23 Admin Calendar.

Pope, Timothy

Burlington, NC

Allegations of plumbing contracting without a valid license. Judgment of Permanent Injunction filed 3/7/23 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so.

Reagan, Patrick

Greensboro, NC

Allegations of heating contracting without a valid license in violation of prior Judgment of Permanent Injunction. Show Cause hearing

held 3/6/23 and Defendant found in contempt and sentenced to 30 days of concurrent time.

Rodriquez, Mario

Fayetteville, NC

Allegations of plumbing contracting without a valid license. Judgment of Permanent Injunction filed 3/9/23 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so. Defendant served 3/20/23.

Sanchez, Louis D. H.

Charlotte, NC

Allegations of heating contracting without a valid license. Judgment of Permanent Injunction filed 3/20/23 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so. Defendants served 4/3/23.

Strouth, Matthew

Liberty, NC

Allegations of heating contracting without a valid license. Judgment of Permanent Injunction filed 3/9/23 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so.

Toney, Jason D.

Ellenboro, NC

Allegations of plumbing contracting without a valid license. Judgment of Permanent Injunction filed 2/22/23 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so.

Turner, Phillip K.

Snow Hill, NC

Formal Hearing scheduled held 12/12/22 for violation of probation terms. Order entered giving licensee 30 days to get complete reports filed or license will be revoked. Reports not submitted.

West, Adam W.

Castle Hayne, NC

Allegations of heating contracting without a valid license. Order granting Permanent Injunction by Summary Judgment filed 3/1/23 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so.