

State Board of Examiners of Plumbing, Heating & Fire Sprinkler Contractors

September 2000



3801 Wake Forest Road, Suite 201, Raleigh, North Carolina 27609
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J.G. Peace, Chairman

H. Singh, N.J. Whitaker, R.J. Long, J.L. Harrison, Jr., Susan Lee, Alan Williams

Computer Testing

Congratulations are in order for Larry Nolan Butler of Maggie Valley. Mr. Nolan is the first person to not only sit through the new computer based testing but passed with flying colors. He assured Ms. Carmona of our office, that anyone with or without computer experience would find it easy to do.

It has been an interesting time in the office trying to get computer based testing up and running. Because this is such a major undertaking we are moving slowly in sending all of our exam candidates to Sylvan sites. They are having to prove that they can handle them smoothly and it is taking a while to work out the kinks.

Each Wednesday we have sent them a dozen names by email and then mailed our letters out to the candidates telling them to contact

Sylvan. The exam candidate has ten days from receipt of the letter to telephone Sylvan requesting an appointment to take the exam. Sylvan has assured us that they can give each of you a seat for the exam within thirty days of your call. These times have been selected as optimum times for scheduling to enable us to keep the flow of candidates moving smoothly.

Once we have the kinks out—all candidates will have to stick to that time schedule or start the process over. That could lead to a delay in actually taking the exam. Of course we realize that currently the times maybe a little off. Anyone having problems with scheduling or how they are treated at a site should call us immediately. This is a new process and we want it to be successful for all of those taking an exam.



Bill Tomlinson—What's Happening

As we approach the fall season, our field staff have already held many free seminars sponsored by the Board across the state. I attended a seminar in Wrightsville Beach during the NCPHCC Summer Convention, where nearly 400 licensees attended. Just this past week, I attended a seminar in Surry County, that was attended by licensees from Surry, Yakin and Wilkes counties, with over 200 in attendance.

These seminars are being well received, licensees are being brought up to speed on

recent rule changes implemented by the Board, as well as, a slide presentation of jobs that have been installed that do not measure up to the standards of your industry.

Many questions are being asked about Continuing Education, you will find on page nine a list of all sites where you may go to speak or hear about the Continuing Education proposal that the Board has written and will take under consideration after hearing from you, the licensee.

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REMEMBER:

- ♦ Attend the Public Forums and Public Hearing on Continuing Education
- ♦ Attend Board sponsored seminars and stay updated on the industry.

SUMMARY OF FORMAL PROCEEDINGS

ABERNATHY, JOE DAVID

Hickory, NC

License 4060 PH II

Allegations of misconduct in the business of plumbing contracting in that Respondent falsified the underground PVC - DWV test of a new building.

Final Order Approved 8/8/00 placing the license of Respondent on probation for 6 months.

ADAMS, CHARLES PARKS

Huntersville, NC

Allegations of heating contracting without a license.

Permanent injunction entered 7/14/00 enjoining Defendant from engaging in business as a plumbing, heating or fire sprinkler contractor.

BISHOP, JACK

Gatesville, NC

License #18493 P-I

Allegations of misconduct in the business of plumbing contracting in that respondent performed installations while license expired, failed to obtain permit, failed to list license in name being used, failed to install vacuum breaker device at outside spigot, failed to properly support plastic pipe, cut out galvanized 1-1/2" drain line to cap off drain pipe connected to building sewer, connected CPVC hot and cold water pipe directly to hot water tank, left old piping under house, failed to properly insulate water supply lines, used a dresser coupling to connect new CPVC water supply lines to copper pipe, failed to provide adequate support for water lines and failed to respond to request for assistance by the homeowner.

Summary procedure held 5/8/00.

Final Order entered by the Board 6/13/00 revoking the license of Respondent as a plumbing contractor.

BURKE, DANIEL, President

TRI COUNTY SUPPLY CO., INC.

AND

BURKE, ROBERT DANIEL, JR., President

BURKE HEATING AND AIR CONDITIONING

Siler City, NC

License #115896 H-3-I

Allegations of misconduct in the business of heating contracting in that Respondents, in the course of installation of a heating group 3 system, failed and refused to return to complete the installation despite collecting the full amount of the contract, and contracted in the name Weather King Heating and Cooling while license was listed in another firm.

Final Order issued by the Board 6/13/00 entering a Letter of Warning on the license record of each Respondent and cautioning each Respondent to contract in the current name in which license to engage in business as a heating contractor is issued. Order further cautioned Respondents to change the license to the company name in which activities requiring license are to be carried out.

DAVIS, JAMES ALAN

d/b/a **AI-DAVIS PLUMBING**

Wilmington, NC

License #15241 P-I

Allegations of misconduct in the business of plumbing contracting in that Respondent failed to complete the installation in a timely manner which necessitated the hiring of another contractor to complete the job and installed 4 floor drains and drainage piping at an elevation too low under the footing to tie into the sewer system.

Summary procedure held on May 8, 2000.

Order issued by the Board 6/13/00 entering a Letter of caution on the license record of Respondent.

DAVIS, ROGER ALLEN

Elkin, NC

Allegations of engaging in the business of plumbing contracting without a license.

Complaint for Injunction issued 5/26/00.

Judgment of Permanent Injunction entered 8/4/00 enjoining Defendant from engaging in business as a plumbing, heating or fire sprinkler contractor.

EVANS, RICKY HENRY

d/b/a **FOUR SEASONS HEATING AND**

A/C OF DURHAM

Durham, NC

Allegations of heating contracting without a license.

Permanent injunction entered 6/5/00 enjoining Defendant from engaging in business as a plumbing, heating or fire sprinkler contractor.

FORTENBERRY, DARRELL CURTIS

Robbinsville, NC

License #18049 H-3-I

Allegations of misconduct in the business of heating contracting in that Respondent failed to obtain a permit prior to beginning installation in violation of Section R-109.1 the North Carolina State Building Code; put system into operation prior to receiving a certificate of completion; failed to properly seal the connection of the heat pump coil to the gas furnace; failed to seal flex duct take-offs; installed gas furnace in a closet; return air grill mounted against the side of the furnace in closet with burner tubes in violation of the manufacturer's installation instructions; failed to install drip leg on the gas line so that it incorporates a change in direction per the installation instructions; installed 14" supply duct serving an area of 1,680 sq. ft.; failed to install a second air return as required by the Code; installed furnace with improper clearances from a combustible; vent pipe termination within 18" of gable vent of the house; failed to provide required combustion air to serve the gas furnace; failed to properly support the copper gas piping installed to serve the gas furnace; put units into service before receiving a certificate of compliance; cut several roof trusses to install the gas furnace; left vapor barriers on flexible ducts ripped; installed copper gas line in direct con-

tact with a dissimilar metal; installed back-graded PVC condensate drain; failed to adequately support flexible ducts; reduced the size of the copper piping serving the gas furnace in the attic through an improper hard soldered joint.

Summary procedure held 2/10/2000.

Objection to Recommended Order by Respondent.

Formal hearing held 6/13/00.

An Order was entered on 6/26/00 suspending the license of Respondent for a period of 6 months and, upon completion of the suspension, placing the license on probation for 1 year with provisions that Respondent, have written contracts signed by the licensee and customer for each installation for which licensee is responsible; obtain permits as required for each contract prior to commencement of work; maintain job files or other written records; maintain a service log of all contracts and service calls, and commit no violation of Article 2, Chapter 87 or the Rules of the Board.

HARRIS, ALAN

d/b/a ALAN HARRIS PLUMBING

High Point, NC

Allegations of plumbing contracting without a license.

Injunction proceedings in process.

Judgment of Permanent Injunction filed 8/11/00 enjoining the Defendant from engaging in the business of plumbing, heating or fire sprinkler contracting until properly licensed.

HARRIS, TONY

Granite, N.C.

Allegations of plumbing contracting without a license.

Injunction proceedings filed in Caldwell County Superior Court.

Answer filed by Defendant on 2/29/00.

Discovery in process.

Summary Judgment filed with the court on 8/14/00 enjoining the defendant from engaging in the business of plumbing, heating or fire sprinkler contracting.

HOLCOMBE, LYNN, d/b/a

L & D HOME IMPROVEMENT, L&D HOMES AND L&D IMPROVEMENTS

Dallas, NC

Allegations of plumbing contracting without a license.

Permanent injunction entered 7/10/00 enjoining Defendant from engaging in business as a plumbing, heating or fire sprinkler contractor.

HOVIS, TOMMY

Gastonia, NC

Allegations of engaging in the business of heating contracting without a license.

Permanent Injunction Judgment entered 8/3/00 enjoining Defendant from engaging in business as a plumbing, heating or fire sprinkler contractor.

HYDER, AUSTIN BLAINE

HYDER PLUMBING CO., INC.

Landrum, SC

License #17659 P-I

Allegations of misconduct in the business of plumbing contracting in that Respondent installed quarter bends where direction of the flow is from horizontal to horizontal on tub arm; used 3/8" ID tubing to feed one piece water closets; after rough-in inspection returned and repiped drains serving two bidets; installed a 2" ABS drain line and 1/2" hot and cold water lines serving the lavatory for the second bathroom after rough-in inspection was performed; back-graded the 2" drain serving the lavatory; drilled two 7/8" holes through an engineered support beam; installed flue pipe serving the 50,000 BTU gas water heater at an improper grade; failed to properly support copper water lines used copper electrical wire to support a 2" ABS tub drain; installed an "S" trap on the shower stall for the master bathroom; failed to install a vent to serve the shower stall in the master bathroom.

Summary procedure was held on 6/12/00.

A Consent Order was entered on 7/12/00 placing the license of Respondent on probation for 18 months with provisions that Respondent, have written contracts; obtain permits; maintain job files; maintain a service log; present evidence to the Board that he has purchased Vol. I-A, Administration, Vol. VI and Vol. VII, Residential One and Two Family Dwelling (CABO) of the North Carolina State Building Code; personally visit each job site immediately prior to submitting a request for inspection; call for inspection within ten (10) days of substantial completion; make no changes in the contract price in excess of ten (10) percent without a signed modification agreement; and commit no violation of Article 2, Chapter 87 or the Rules of the Board with regard to any qualification administered by the Board.

LONGLEY, MICHAEL

Asheville, NC

Allegations of heating contracting without a license.

Injunction proceedings in progress.

Permanent injunction entered 7/5/00 enjoining Defendant from engaging in business as a plumbing, heating or fire sprinkler contractor.

MAJOR, JOHN S. JR.

Monroe, NC

License #9789 P-II

Allegations of permitting use of license by an unlicensed individual.

Summary procedure held 12/15/99.

Objection to Recommended Order received from Respondent.

Formal hearing held 6/12/00.

Order entered by the Board 6/13/00 which suspended the license of Respondent for 6 months.

MANSFIELD, PERRY J.

Southport, NC

License #14206 H-3-I

Allegations of misconduct in the business of heating contracting in that Respondent failed to properly balance the system at the time of

installation; installed an 11 SEER unit rather than a 12 SEER unit as contracted; crimped a 1-1/8 inch suction line into a 7/8 inch line at the condensing unit to the coil; connected a 12 SEER outdoor condensing unit to a 10 SEER coil in the air handler; used plumbing copper ell (short sweep) instead of refrigerant copper ell (long sweep); failed to install a liquid line dryer when the suction line was replaced; installed the line-set a distance of 70 feet from the condensing unit to the air handler in violation of the manufacturer's installation instructions; installed duct with poor duct design using two extra 90 degree turns which restrict airflow; failed to design and install a balanced system which will function to accepted design and efficiency standards; installed a system which was oversized in relation to the load requirements of the residence; failed to adequately seal ductwork.

Summary procedure held 1/11/00.

Recommended order declined by Board.

Formal hearing held 8/8/00.

Order issued by the Board 8/8/00 suspending the license of Respondent for 30 days; upon presentation of evidence that all corrections have been made, the period of suspension will end. Upon completion of the period of suspension license of Respondent will be reinstated and placed on probation for 1 year with provisions that Respondent have written contracts; obtain permits and assure that a final inspection has been performed; maintain job files; maintain a service log; and commit no violation of Article 2, Chapter 87 or the Rules of the Board.

NEVILLE, RALPH

Wilmington, NC

License #5687 P-I

Allegations of failure to obtain final inspection in the business of heating contracting in that he failed to obtain final inspection within 10 days after substantial completion of the contract.

Summary procedure held 5/18/00.

Final Order entered 6/13/00 placing the license of Respondent on probation for six months with provisions that Respondent have written contracts; maintain service logs, maintain job files, obtain permits and commit no violation of Article 2, Chapter 87 or the Rules of the Board.

PROPST, ARTHUR LEROY SPECIALTY METAL WORKS

Hickory, NC

License #14685 H-2&3-I

Allegations of failure to comply with provisions of probation order and misconduct in the business of heating contracting in that Respondent failed to insulate metal wye transition fitting; failed to include the branch supply run in the load calculation; failed to seal all the takeoffs on the trunk line; failed to attach flex duct to metal in accordance to the manufacturer's installation instructions; failed to label circuit in panel disconnect; failed to properly bundle existing wires for A/C unit; failed to install firestop at ceiling in closet; failed to insulate and seal boots; failed to seal return air box located in dining room; failed to install airstop around register in master bathroom; an failed to provide installation instructions for equipment.

Formal Hearing held 8/9/00.

Consent Order entered by the Board 8/9/00 placing the license of Respondent on unsupervised probation for 6 months and requiring Respondent to obtain permit prior to beginning installations and admonishing him not to accept final payment until after final inspection is performed satisfactorily.

RAMSEY, EMMITT

Marshall, NC

Allegations of engaging in the business of heating contracting without a license.

Answer filed by Defendant 8/2/99.

Negotiations for consent order in progress.

Judgment filed 6/16/00 enjoining the Defendant from engaging in business as a plumbing, heating or fire sprinkler contractor until properly licensed to do so.

REPASKY, JOHN WILLIAM, d/b/a LIVING WATER PLUMBING CO.

Rutherfordton, NC

License #10402 P-I

Allegations of misconduct in the business of plumbing contracting in that Respondent failed to tighten and shear setscrew on vacuum breaker; piped the circulating pump for the hot water recirculating system where the water would recirculate through the backflow preventer; failed to install thermal expansion device on the gas fired water heater; reduced the 1" drain line from the water heater; supplied and installed shut-off valves made in Taiwan rather than Nibco valves; failed to obtain the required inspection by the Department of Labor, Boiler Division, on the gas fired water heater; during rough-in installed unapproved offset closet flanges; failed to caulk the kitchen sink; failed to install vacuum breaker on the hose bib; failed to install a means for trap priming; attempted to use 3" floor drains to serve two residential dishwashers, one kitchen sink and, the ice maker installed on 4" pipe and cut the piping in an effort to connect the pipe; failed to leave the required air gap on one of the kitchen sinks in the commercial kitchen; failed to use cleaner on the PVC pipe; installed a plastic laundry sink with a 1-1/2" drain which had a 2" trap standard; failed to adequately insulate the water piping; failed to install a vacuum breaker on the hose bib and failed to shear off the set; installed the "P" traps serving the lavatories for the bathroom in a bind causing the traps to sit unlevel; failed to install a means for trap priming to serve the floor drain in an upstairs bathroom; failed to bring the access area for the backwater valve to grade; installed building sewer and drain with areas that are backgraded; failed to secure the frostproof hose bib to the wall; installed an undersized circulator pump; failed to install isolation water valves in ceiling; installed an unnecessary building drain backflow valve; failed to adequately support section of interior building drain and improperly connected; installed a 2" drain to serve the HVAC equipment; and ailed to provide adequate supervision.

Summary procedure held 6/12/00.

Final Order entered by the Board 8/8/00 placing the license of Respondent on probation for 12 months with provisions that Respondent have written contracts; maintain service logs, maintain job files, obtain permits as required prior to commencement of work; enroll in a course in Level 1 Plumbing Inspection and Build-

ing Code Law and Administration or equivalent courses approved by the staff; and commit no violation of Article 2, Chapter 87 or the Rules of the Board.

SCHARDIEN, JOHN PETER

Franklin, NC

License #14232 H 2&3-I

Allegations of violation of prior order of Board in that Respondent contracted to install and installed a heating group 3 system consisting of a new air handler at a business known as Jolie's in Highlands, N.C. In completion of the contract, Respondent failed to obtain a permit prior to installation; failed to obtain a final inspection; failed to obtain a certificate of compliance; failed to seal the connections between the return air plenum and return air ceiling termination; failed to insulate the sheet metal connection at return air ceiling termination; failed to properly form the joints in the ductboard return air plenum; failed to provide the proper working platform at the service side of this unit; failed to install a trap on the condensate drain serving the air handler; failed to utilize the required 1-1/2" deep drain pan under this unit; failed to install the existing drain pan completely under this unit; failed to properly apply the ductboard tape to the ductboard; failed to staple the ductboard together; utilized the existing PVC condensate drain installed in the space between the sheet rock ceiling and the drop ceiling which is being used as a return air plenum; and performed the work with a suspended license.

Formal hearing held on 6/13/00.

Consent Order entered by the Board on 6/13/00 placing the license of Respondent on probation for one year with provisions that Respondent have written contracts; obtain permits; maintain job files; maintain a service log of all contracts and service calls; within six months from the date of this Order, provide a statement to the Board from the local Inspection Department to the effect that all permits have been acquired and inspection fees paid for the Stevens' installations named in the Notice of Hearing and for the Hammond installation in the prior Order of the Board, that final inspection has been made and that all problems identified have been corrected; implement procedures within his firm adequate to assure that final inspection is requested within five days of substantial completion of each installation, and that the results of the inspection request are known and of record in the firm within a like period of time; implement procedures to call for reinspection, if necessary, within ten (10) days after the request for final inspection; present evidence to the Board that he has purchased current editions of Vol. III, Mechanical, Vol. I-A, Administration and Enforcement, and Vol. VII, Residential One and Two Family Dwelling (CABO) of the North Carolina State Building Code; and, commit no violation of Article 2, Chapter 87 or the Rules of the Board.

SMITH, STEPHEN MICHAEL

Lake Toxaway, NC

License #20624 H-3-I

Allegations of Code Violations in the business of heating contracting in that Respondent undertook renovation to a pre-existing system in a church and placed the system in operation

with gas lines without sleeve, with inadequate pad under equipment, without lintels, with ductwork too close to ground, using a single return on the main floor in space exceeding 1600 sq. ft., with an undersized return on the lower level, and through the use of residential factors for load calculation.

Consent Order adopted by the Board dated 8/9/00 by which Respondent agreed to take courses on Duct Design, Load Calculation and Building Code during a six (6) month probation period.

**STANCIL, RADON NEWTON, JR., President
AIRE SERVICE OF CUMBERLAND**

Dunn, NC

License 20363 H-3-I

Allegations of misconduct in the business of heating contracting in that Respondent contracted to install heating group 3 systems at several residences in the Fayetteville, N.C. area. Respondent abandoned jobs leaving homeowners without heat and/or air conditioning while still paying on the loans to EC Home Improvement for the installation of the units. In the course of some of these installations, Respondent verbally negotiated a contract with the homeowner and allowed one of his employees, Boris M. Ferguson, to forge the homeowner's signature on a Proposal, Application, and Credit Document submitted to EC Home Improvement for an increased contract sum. Respondent also failed to obtain a permits; failed to obtain a final inspections; provided information to EC Home Improvement which indicated a heat pump had been installed when in fact, he had installed a gas pack unit; and installed only one return in the family room; failed to respond to numerous service calls by the homeowner; installed the down-flow furnace on carpet and wood floor; failed to install the air return properly; failed to provide clearances on flue pipe according to manufacturer's instructions; installed the cooling coils upstream of the heat exchanger; and installed the gas furnace in the return air space in such a way as to cause a potential threat to life and health.

Formal hearing held on 7/11/00.

Consent Order entered on 7/11/00 which revoked the license of Respondent, Radon Newton Stancil Jr. and Air Serve of Cumberland County, Inc. Radon Newton Stancil Jr. agreed not to engage in heating or air conditioning contracting installation or service, with any firm connected with Radon Newton Stancil Sr. No action was taken against the license of Radon Newton Stancil Sr.

**TATE, RANDY LEON
LINCOLN HEATING**

Lincolnton, NC

License #14706 H-3-I

Allegations of misconduct in the business of heating contracting in that Respondent failed to obtain a permit or inspection; failed to provide adequate support for the equipment; wired the equipment without electrical license; failed to obtain a certificate of completion on any of the installations; failed to terminate the condensate pan drain to a conspicuous location; installed an attic access hole which is too small; failed to provide a catwalk or service access; failed to provide a service platform on the control side of the furnace; failed to provide a clear service area on the control

side of the air handler; failed to provide a light or electrical receptacle at the air handler unit; used unapproved tape on some of the ductboard joints and flexible duct joints; left a large duct leak where supply trunk joins the air handler; failed to properly seal the flexible duct take-offs on the supply trunk; failed to properly support flexible ducts; left insulation on the freon suction line in the attic ripped in several areas; installed a dissimilar metal in direct contact with the copper freon high pressure line; failed to properly grade or support the condensate piping; failed to adequately seal ductboard joints; installed the electrical disconnect in the attic which will not allow the cover to be removed and installed the disconnect upside down; installed flexible duct to flexible duct without connecting sleeves; installed an improper take-off at the return air box held into place with a piece of sheet metal; failed to insulate the return air box located in the attic; failed to completely seal the return air box; failed to completely secure the return air filter grill to the ceiling; failed to properly insulate or seal flat sheet metal against the return air side of the air handler; and failed to properly seal the 14" take-off located in the sheet metal at the return end of the air handler.

Summary procedure held 6/12/00.

Final Order entered by the Board 8/8/00 placing the license of Respondent on probation for 2 years with provisions that Respondent have written contracts; maintain service logs, maintain job files, obtain permits as required prior to commencement of work; enroll in a course in Level 1 Mechanical Inspection and Building Code Law and Administration or equivalent courses approved by the staff; and commit no violation of Article 2, Chapter 87 or the Rules of the Board. License may be reinstated after 90 days if Respondent corrects deficiencies at installation in the Notice.

TONEY, DONALD RICHARD **ALL ABOUT PLUMBING**

Gastonia, NC

Allegations of contracting without a license in contempt of prior order of the Court.

Contempt proceedings held 6/26/00 in Gaston County Superior Court.

An Order of contempt was filed with the court on 6/30/00 finding the Defendant in contempt of prior order of the court and confining him to the Gaston County Jail for a period of 120 days, 90 of which are suspended on conditions that Defendant pay a \$500.00 fine to the Clerk of Gaston County Superior Court within 5 days of the date of the Order; and complete 18 months of unsupervised probation without further violation of the Courts Permanent Injunction Judgment or N.C.G.S. Chapter 87, Article 2; make restitution payments to the homeowners in the Motion. Defendant shall serve 30 days in Gaston County Jail over the course of 15 consecutive weekends.



TWEED, EDDIE

d/b/a **OUTBACK MOUNTAIN CONSTRUCTION**

Asheville, NC

Allegations of heating contracting without a license.

Complaint and summons forwarded on 3/20/00 to Clerk of Buncombe County Superior Court.

Permanent injunction entered 7/10/00 enjoining Defendant from engaging in business as a plumbing, heating or fire sprinkler contractor.

YOUNG, WAYNE L.

CUSTOM PLUMBING & HEATING, INC.

Hickory, NC

License #2615 P-I

Allegations of misconduct in the business of plumbing contracting in that Respondent falsified the underground PVC - DWV test of a new building.

Final Order Approved 8/8/00 placing the license of Respondent on suspension for 30 days.



Exam Retakes

Exam candidates who fail the September 5, 2000 examination for Heating Group 2 will be eligible to retake the examination on October 11, 2000 at the McKimmon Center.

Exam candidates who failed the April 2000 examination will be able to retest on October 2nd or 3rd depending on which examination they took or they may take a computer test at one of the eight North Carolina Sylvan Testing Centers. The only possible problem with taking the computer test will be the availability of a date in the month of October.

Child Support and Your License



Some licensees might wonder what the Board has to do with whether or not a licensee pays his child support. A licensee found that out just this week when he received a letter from the Board that said:

"Pursuant to G.S. 110-142-1 your license with the State Board of Examiners for Plumbing, Heating and Fire Sprinkler Contractors is hereby revoked/suspended. You may apply for reinstatement when this non-compliance has been corrected."

If you have state ordered child support and fail to pay, the law requires that your license be revoked/suspended. We will be notified that you have failed to pay and then we'll send you a certified letter telling you that a Field Investigator will be by to pick up your license.

In addition as employers you may be required to deduct court ordered child support payments from an employee's wages or salary. This evolved into a somewhat burdensome process for employers who were required to make payments to various Clerks of Courts throughout the state.

The North Carolina General Assembly has revised the system to simplify the process for everyone.

Since October 1, 1999 all child support payments in North Carolina have been collected at one central location - the NC Child Support Centralized Collections. This new system is designed to simplifying the process, improving the speed and accuracy of child support collections and distribution. This change will benefit employers who in the past may have had to mail checks to various Clerks of Court.

All employers who deduct child support payments must now forward the payment to the following address: NC Child Support Centralized Collections, P.O. Box 90012, Raleigh, North Carolina 27675-9012. If you have any questions regarding Centralized Collections, please feel free to call: 1-800-531-1818. You can also contact your local child welfare agency for further information.

Will you get the job?

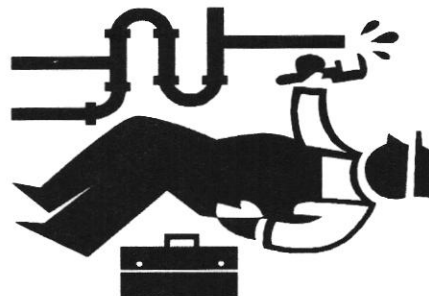
This a list of items a home owner or business owner should ask themselves before hiring you. Check it off and see if you'd get the job if they did these things. If not, you need to make some changes in what you are doing.

Do your homework before you have work done on your home. Don't hire just any contractor to do your plumbing-heating-cooling work. Use this checklist to select a professional who you can trust with your most valuable asset.

1. Does the contractor have a license? Check with your local Consumer Affairs Department to see if a license is required in your community. Most communities have some licensing requirements to ensure plumbing codes are followed.
2. How long has the contractor been in business? The longer the better - usually. It typically takes three to five years to establish a financially sound business.
3. Have you called the Better Business Bureau? They can alert you to any outstanding complaints.

4. Can the contractor show proof of workers compensation and general liability insurance? If not, you would be liable for any construction-related accidents on your premises.
5. Ask to see a list of references and call them. Would they hire the same contractor again?
6. Will the contractor provide a clearly written estimate and contract? Get everything in writing; the more professional-looking, the estimate and contract, the better.
7. What are the contractors problem-solving policies? Are guarantees offered on the work and the products used? All policies should be listed in the contract.
8. Does the contractor belong to any professional organizations? Although it is no guarantee of the quality of a contractors work, it may tell you something about the contractors commitment to the industry and profession.

Getting the job shouldn't be all about being the least expensive.



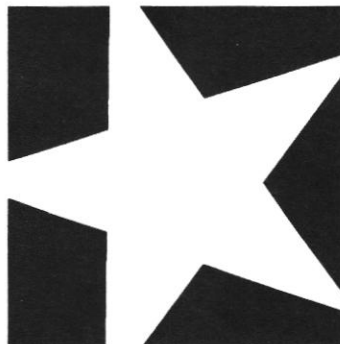
Do the right thing and take care of those kids.....

Consent Agreement Report

This list will run several times in hope that if they show up in your area and continue to work unlicensed you will report them..

A Consent Agreement is an affidavit taken from unlicensed individuals performing plumbing, heating and fire sprinkler work without license. These individuals sign a Consent Agreement stating that they will not perform any work requiring a license until they are properly licensed to do so. If you see these businesses or individuals in the field report them to this office.

<u>Individual Name</u>	<u>Company Name</u>	<u>City & State</u>	<u>Consent Obtained</u>	<u>Work Type</u>
Burke, Jerry Michael	Burke Heating & AC	Four Oaks, NC	01/05/2000	H-3-I
Chappell, Earnest Wayne	Chappell's Plbg & Mech	Vanceboro, NC	05/03/2000	FS
Chavis, Oscar	C & H Remodeling	Fayetteville, NC	02/07/2000	H-3-I
Clark, Thomas Brian		Morganton, NC	02/02/2000	P-I
Ellis, John Robert		Wilson, NC	05/17/2000	H-3-I
Fowler, James Richard	Cumberland Heat & AC	Hope Mills, NC	02/18/2000	H-3-I
Fowler, Jeff		Wilmington, NC	05/04/2000	P-I
Freeman, Aaron	Freeman Home Improvements	Greenville, NC	04/12/2000	PH-3-I
Godines, Mauricio	Mauricio's Technical Service	Wilmington, NC	01/04/2000	H-3-I
Guffey, Arthur G.	Guffey Appliance	Marion, NC	02/01/2000	H-3-I
Holladay, Herman Terry		Raleigh, NC	03/20/2000	P-I
Letterman D. Whitt		Marion, NC	06/06/2000	P-I
Mack, Ricky		Nebo, NC	01/20/2000	H-3-I
Maddox, Daryl	Daryl Maddox Plumbing Serv	Jacksonville, NC	05/25/2000	P-I
McBride, Tom	A 1 Air Conditioning & Htg	Hampstead, NC	01/05/2000	H-3-I
McMillion, Russell	Russell's Mechanical Maintenance	Greenville, NC	03/15/2000	H-3-I
McNeill, Jackie		Asheboro, NC	02/04/2000	P-I
Nelson, Ted	Irrigation Tech & Landscaping	Wilmington, NC	01/31/2000	P-I
Podrebarac, Don	American Water Service	Weddington, NC	05/03/2000	P-I
Riley, Cindy	Allen's' Heating & Air	Goldsboro, NC	02/03/2000	H-3-I
Stokes, Robert		Lawndale, NC	03/16/2000	H-3-I
Toler, Jim		New Bern, NC	03/14/2000	P-I
Trevisan, Richard F.		Palm City, FL	01/17/2000	P-I
Watson, Larry		Dallas, NC	05/03/2000	P-I



READ ALL ABOUT



To All Licensees

Subject: Mandatory Continuing Education

The State Board of Examiners of Plumbing, Heating & Fire Sprinkler Contractors will be holding Public Forums to hear from you regarding the Board's interest in possibly implementing mandatory Continuing Education as a requirement for license renewal. Once the Board has heard all comments on continuing education they will welcome discussion on other topics as long as time allows.

Below you will find site locations and where you may go and be heard. All meetings will start at 6:00 PM.

If you cannot attend and wish to express your views you may give a written response in lieu of appearing.

Calendar:

September 26, 2000	Public Forum	Hampton Inn, Hwy 70 & 258, Kinston, NC
September 28, 2000	Public Forum	Sheraton Airport Plaza Hotel, I-85 & Billy Graham Pkwy, Ballroom D Charlotte, NC
October 3, 2000	Public Forum	Best Western Biltmore West, 275 Smokey Park Hwy, Asheville, NC
<hr/>		
October 5, 2000	Public Hearing	McKimmon Center, Western Blvd & Gorman Street, Raleigh, NC

If you would like to speak at the Public Hearing in Raleigh either for or against then please send me a note in writing so that I can make sure you are recognized to speak. Thank You.



GOOD GUYS AWARD

Let me know anytime a group or individual goes the extra mile for someone. We need to give that person praise and recognition from all of us. Often in life we just hear the bad about each other but there is a positive side too.

Ken Houston Memorial Golf Tournament by AFSA Carolinas Chapter

The 6th Annual Ken Houston Memorial Golf Tournament was just completed with the greatest results ever for the Catawba Valley Hospice. They will be sending \$17,000.00 to that organization in memory of Ken Houston.

The tournament was held at the Old North State club at Uwharrie Point, New London, NC, on Monday July 31st.



We are fast approaching renewal season and if your correct address is not in the file you may end up paying additional charges such as late fees. Look on this newsletter and verify that the address is correct, if not notify us immediately. You are responsible for your license renewal not anyone else.

CHANGE OF ADDRESS

The Board's rule, 21 NCAC 50.0408 (c) reads as follows:

- (C) The licensee shall notify the Board of any change in location or mailing address from that shown on the last license renewal invoice within 30 days after the change takes place.

The above rule requires you to notify the Board of a change of address within 30 days after the change takes place. Compliance with this rule benefits you and the Board. The Board is able to keep its records up to date if you notify the office of an address change. The Board is also able to keep you up to date if it has your correct address. Through the newsletter, the Board notifies you of new requirements for licensed contractors, code amendments, educational opportunities, public rule hearings that may affect you, and much more. The newsletter will not get to you if the Board does not have your correct address. The Board notifies you when your license is going to expire and sends you an invoice. This invoice will not get to you if the Board does not have your correct address.

**Changes must be in writing with your signature.
Many an ex-relative or business partner has
forwarded mail to Alaska without permission.**

H-2 or H-3-1

We are hearing from some of you in concern over the recent rule change - Now requiring that a job over 15 Tons cannot be cut up into increments to avoid the 15 Ton rule requiring an H-2 license.

The Board regards this change as necessary to protect the public. Although the process was started over a year ago the Board didn't know whether it would make it through the rule-making process until it had passed through the Rules Commission and the required 30 days at the legislature. It would have been premature for us to start procedures to enforce it until after that had happened.

All H-3-1 licensees have received letters informing them that if they can prove the required amount of work over 15 Tons (even though cut up) we would qualify them to sit for the September 5th exam. In addition another exam/re-examination will be given October 11, 2000. We qualified 325 H-3-1 licensees to sit for the exam. Twenty-five did not show up even though we had ordered the exams for them.

If you haven't been doing the work it won't impact you. The next newsletter will contain further information on this issue such as enforcement and specifics on possible situations.



CONTINUING EDUCATION SCHEDULE FOR 2000

September Seminars 2000

9/18/00	Craven, Pamlico, Jones	Will	Craven County Community College	5:30-7:30pm
9/19/00	Carteret	Will	Carteret Community College	5:30-7:30pm
9/21/00	Harnett	Wayne	Harnett County Agri. & Admin Bldg	6:00-8:00pm
9/25/00	Hertford, Northampton, Halifax	Will	Roanoke-Chowan Community College	5:30-7:30pm
9/26/00	Rockingham	Wayne	Rockingham County Government Complex	6:00-8:00pm
9/28/00	Nash, Edgecombe	Will	Rocky Mount City Hall, Council Chambers	5:30-7:30pm

October Seminars 2000

10/03/00	Union	Wayne	Union County Courthouse	6:00-8:00pm
10/10/00	Cabarrus	Wayne	Northwest Cabarrus High School	6:00-8:00pm
10/12/00	Wilson	Will	City of Wilson Operation Center	5:30-7:30pm
10/17/00	Richmond, Anson	Wayne	Richmond Community College, Lee Auditorium	6:00-8:00pm
10/24/00	Stanley, Montgomery	Wayne	Stanley County Agri-Civic Center	6:00-8:00pm

Continued From Page One

Many H-3 licensees are now moving forward to take the H-2 examination being offered by the Board in September and October of this year. The Board is well aware of concerns being voiced by many H-3 contractors and feels that if you as a licensee will step forward on your own to get the facts surrounding this rule change, not listen to supply house gossip, or some local government agency, who does agree with the Board's position, but call this office, we will be glad to talk with you or meet with any group. I feel certain that any of you who hold an H-3 license from this Board will agree that bar of competency has to be raised to protect the public.

At the present time, the Board is moving forward with computer testing. I must say that we are navigating through some temporary problems with the program, but feel confident that very soon we will be handling test applications and testing in a period of time unheard of in the past.

Again, remember to attend the public forums and hearing to be held this month and the first week in October for discussion on Continuing Education and other topics.



North Carolina

Board of Examiners of
Plumbing, Heating & Fire
Sprinklers Contractors
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Editor -
Sandra O'Brien
Executive Director

2000 Hearing Dates

September 12, 2000 October 10, 2000 November 7, 2000
December 12, 2000 (Summary Hearings would be held the
day after each of the above)

Business Meeting Dates

October 19, 2000 (changed from October 9, 2000)
December 12, 2000 (Same day as Hearings)

**STATE BOARD OF EXAMINERS OF
PLUMBING, HEATING & FIRE
SPRINKLER CONTRACTORS**
3801 Wake Forest Road
Suite 201
Raleigh, NC 27609



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