



# State Board of Examiners of Plumbing, Heating and Fire Sprinkler Contractors

January 2017

## BOARD MEMBERS

**Thomas G. Proffit**  
Chairman  
Plumbing Contractor  
Lenoir, NC

**Jeffrey R. Dunn**  
Vice-Chairman  
Fire Sprinkler Contractor  
Dunn, NC

**John N. Royal**  
Secretary/Treasurer  
NCSU Engineer  
Raleigh, NC

**William H. Eubanks**  
Immediate Past Chairman  
Plumbing Inspector  
Wilmington, NC

**William H. Sullivan III**  
Air Conditioning Contractor  
Greensboro, NC

**Robert J. Owens**  
Public Member  
Raleigh, NC

**D. Hunter Edwards Jr.**  
Heating Contractor  
Charlotte, NC

State Board of Examiners  
of Plumbing, Heating, and  
Fire Sprinkler Contractors

1109 Dresser Court  
Raleigh, NC 27609

Phone: 919-875-3612

## 2016 Complaint Summary

A vital part of the Board's daily work is that of enforcement, which is accomplished through complaint investigation and disciplinary or legal actions. In 2016, the Board received a total of 638 complaints which were investigated by the Board's staff of 5 Administrative Officers.

Of these, 100 were closed due to being resolved or unfounded. The Board's attorneys obtained injunctions on 111 cases against unlicensed individuals who were found to be engaging in activities which require a license, and in another 19 cases, unlicensed individuals were found in contempt of court as a result of violating previous injunctions.

Of the remaining 408 complaints, 242 were referred to the Resolution Review Committee and 5 resulted in formal hearings. Resolution agreements obtained in the field and at review conferences, along with orders from the formal hearings produced the following outcomes.

There were 52 letters of caution, 81 consent agreements, 60 unsupervised probations, 11 supervised probations, 3 suspensions with probation, and 3 revocations or voluntary surrenders of license.

## 2016 Disciplinary Education Summary

Disciplinary education is a tool that has been utilized by the Board since 2013. When licensees who are named in complaints are determined to be lacking knowledge in certain areas of their trade, the Board requires that the individual complete additional education in the area(s) of concern. The following is a summary of courses, attendees and hours for 2016.

<b>Course (length)</b>	<b>Attendees</b>	<b>Hours</b>
Board Laws and Rules Course (4 hours) (4 hours)	225	900
Contractor Business Management Course (16 hours) (16 hours)	6	96
Fuel Gas Code & Design Course (3 sessions of 8 hours each)	32	192
Mechanical Code Course (3 sessions of 8 hours each)	45	252
Mechanical Design Course (16 hours)	4	64
Plumbing Design and Code (3 sessions of 8 hours each)	<u>29</u>	<u>174</u>
<b>Total Attendees &amp; Total Hours</b>	<b>338</b>	<b>1,678</b>

## North Carolina State Agencies

<b>NC Department of Insurance</b>	<b>919-647-0000</b> <b>800-634-7854</b>	NC Department of Labor	919-807-2796
• William "Bill" Moeller (Plumbing & Gas Interpretations)	919-647-0007	NC Department of Revenue	919-252-3052
• Dan Dittman (Mechanical & Energy Interpretations)	919-647-0012	NC Electrical Licensing Board	919-733-9042
• Dan Austin (Fire Code Interpretations)	919-647-0011	NC General Contractor Licensing Board	919-571-4183
• Monna Gillespie (Building Code Bookstore)	919-647-0001	NC Irrigation Contractors Licensing Board	919-872-2229
		NC Refrigeration Licensing Board	919-779-4711
		NC Secretary of State	919-807-2225
		NC Well Commission	919-707-5882

## State Board of Examiners of Plumbing, Heating & Fire Sprinkler Contractors

### Office Staff Directory

Office Phone: 919-875-3612  
Office Fax: 919-875-3616  
E-mail: [information@nclicensing.org](mailto:information@nclicensing.org)

### Dale Dawson

Executive Director  
Extension 224 or [ddawson@nclicensing.org](mailto:ddawson@nclicensing.org)

### Eric Hall

Business & Technology Manager  
Extension 216 or [ehall@nclicensing.org](mailto:ehall@nclicensing.org)

### Dejaya (DJ) Soltys

Executive Assistant / Licensing Coordinator  
Extension 203 or [dsoltys@nclicensing.org](mailto:dsoltys@nclicensing.org)

### Sharon Pittman

Legal Coordinator  
Extension 205 or [spittman@nclicensing.org](mailto:spittman@nclicensing.org)

### Karen Jolliffe

Exam Coordinator  
Extension 230 or [kjolliffe@nclicensing.org](mailto:kjolliffe@nclicensing.org)

### Kerry Waldroup

Complaint Coordinator  
Extension 211 or [complaint@nclicensing.org](mailto:complaint@nclicensing.org)

### Emily Rabon

Receptionist/Office Assistant  
Extension 213 or [erabon@nclicensing.org](mailto:erabon@nclicensing.org)

### Administrative Officer (Field Staff) Directory

Fax for all Administrative Officers: 919-875-3616

### Jonathan Yerkes

South Central Region  
919-875-3612 or [jyerkes@nclicensing.org](mailto:jyerkes@nclicensing.org)

### Kevin Thibodeaux

Coastal Region  
910-409-7127 or [kthibodeaux@nclicensing.org](mailto:kthibodeaux@nclicensing.org)

### Tom Johnston

North Central Region  
336-906-9141 or [tjohnston@nclicensing.org](mailto:tjohnston@nclicensing.org)

### Scott Bilsky

Eastern Region  
919-602-9095 or [sbilsky@nclicensing.org](mailto:sbilsky@nclicensing.org)

### David Boulay

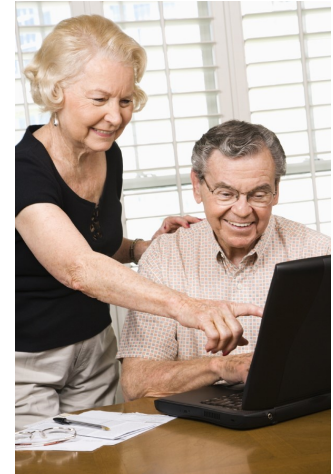
Western Region  
828-234-2719 or [dboulay@nclicensing.org](mailto:dboulay@nclicensing.org)

To view a regional map and listing of counties, please visit our website at [www.nclicensing.org](http://www.nclicensing.org) and click on the "Administrative Officers" button.

## Website Information: [www.nclicensing.org](http://www.nclicensing.org) (Download Forms)

Online license renewal is now available for licensees who wish to do so and can pay the renewal fee with a MasterCard or Visa. The online renewal link can be found on the home page of our website. You will also find a link to a step-by-step tutorial available to guide licensees through the process. If you do not have your username and password, or have any other questions regarding online renewal, please contact DJ Soltys at 919-875-3612, ext. 203.

You may obtain any of the following forms 24 hours a day, 7 days a week by visiting our website and clicking on the 'Forms' button on the left side of the screen.



### Compliant Form

Complaint against licensed or unlicensed contractors

### Change of Address or Status

1. Address Change: Licensee
2. Address Change: Sub-licensee
3. Trade Name Change (Licensee or firm name in which business is conducted)
4. Add Sub-licensee
5. Delete Sub-licensee

### Renewal Forms

1. Renewal form - 2017 without Sub-licensees
2. Renewal form - 2017 with Sublicensees
3. Renewal form -2017 and Previous Year(s) without Sub-Licensees
4. Renewal form - 2017 and Previous Year(s) with Sub-Licensees
5. Reinstatement For—2017 Sub-licensees returning to Contractor status

### New Applicant Forms

1. Plumbing, Heating, & Fuel Piping Contractor Examination Application
2. Restricted Limited Plumbing Contractor Application
3. Fire Sprinkler Installation Contractor Examination Application
4. Book Reference List for All Applicants
5. Request for Exam Review (for applicants who have failed a recent exam)

### Military & Military Spouse Applicant Forms

1. Active Duty or Veteran: Plumbing, Heating, Fuel Piping and Fire Sprinkler Installation Contractor
2. Military Spouse: Plumbing, Heating, Fuel Piping and Fire Sprinkler Installation Contractor

### Order Forms

1. Books - Board's Laws & Rules and Business & Project Management for Contractors
2. Request for Copy (Reprint) of License
3. Request for Register of Licensees
4. Request for Verification of License

## Disciplinary Actions

The Board is required by law to investigate every complaint received. If the findings of the investigation indicate that a violation of the laws and rules enforced by the Board have occurred by a licensed or unlicensed individual and/or firm, a number of disciplinary actions are available to the Board.

Recent actions are reflected in the four reports that follow:

- Letter of Caution Report
- Consent Agreement Report
- Field Resolution and Resolution Review Committee Report
- Attorney's Report

### Letter of Caution Report

Upon completion of investigations, a Letter of Caution can be issued to a licensee where it is determined through an investigation that a violation has occurred by one of our licensees. The Letter of Caution is issued to address and affirm issues they should improve upon or be more mindful of for future jobs:

<u>Name</u>	<u>City/Town</u>	<u>Date</u>	<u>Name</u>	<u>City/Town</u>	<u>Date</u>
Bowden, Jamie A.	Linden, NC	10/24/2016	Kellum, Jesse G.	Jacksonville, NC	11/2/2016
Daniels, Leslie G.	Goldsboro, NC	11/8/2016	Putman, Andrew W.	Smithfield, NC	11/3/2016
Gamble Jr., James C.	Mooreville, NC	10/26/2016	Stogner, John R.	Hamlet, NC	10/4/2016
Griffin, Jonathan D.	Shelby, NC	9/20/2016	Worrell, Troy A.	Durham, NC	10/24/2016

### Consent Agreement Report

A Consent Agreement is an affidavit taken from unlicensed individuals performing plumbing, heating and fire sprinkler work without a license. These individuals sign a Consent Agreement stating that they will not perform any work requiring a license until they are properly licensed to do so. If you see these individuals performing contracting activities in the field, please report them to this office.

<u>Name</u>	<u>City/Town</u>	<u>Date</u>	<u>Name</u>	<u>City/Town</u>	<u>Date</u>
Blackard, Joseph T.	Burlington, NC	12/6/2016	Hawkins, Richard E.	New Bern, NC	11/17/2016
Boulware Jr., John M.	Smyrna, GA	11/1/2016	Holcomb II, Rocky A.	Concord, NC	12/7/2016
Brooks, William H.	Newton, NC	10/25/2016	Martin, Jason M.	Greensboro, NC	11/21/2016
Burden Jr., Roland C.	Albemarle, NC	11/3/2016	Moore, Brandon	Jackson Springs, NC	10/10/2016
Debrine, Robert S.	Zebulon, NC	11/1/2016	Nolazco, Omar R.	Jamestown, NC	11/30/2016
Dupler, Douglas M.	Mooreville, NC	10/26/2016	Tomlinson, Charles	Newport, NC	12/21/2016
Gray Jr., Gary M.	Jamestown, NC	11/21/2016	Williams, Brandon E.	Raleigh, NC	10/26/2016
Hacker, Zachary A.	Vale, NC	12/22/2016	Williamson, John H.	Oxford, NC	12/2/2016

### Resolution Agreements

A Field Resolution Agreement is a voluntary agreement by which a licensee enters into some type of sanctions against their license instead of appearing before the Resolution Review Committee or the Full Board at a formal hearing. All of the Agreements are reviewed by a member of the Resolution Review Committee and then presented to a Board hearing panel for approval prior to the agreement being adopted as a final agency decision. If a complaint has not been resolved in the field through a Field Resolution Agreement, then the case can be referred to the Resolution Review Committee. During the Resolution Review Committee meeting, a licensee can enter into a Review Committee Resolution Agreement in place of appearing before the Board at a formal hearing; the agreement is then presented to a Board hearing panel for approval prior to the agreement being adopted as a final agency decision. Cases that cannot be resolved through the use of Field Resolution Agreements or Review Committee Resolution Agreements are forwarded to formal hearings before the Board. Listed below are the different agreements entered into by the field staff and the Resolution Review Committee that have been approved by the Board. The information below does not contain all of the facts or details of each case. Specific details of any of the following cases can be obtained by e-mail ([information@nclicensing.org](mailto:information@nclicensing.org)) or upon written request to the Board's office.

**Ables, Gary**  
**Wayne Able's Heating**  
**& Air Conditioning, Inc.**  
**Chesapeake, VA**

**License# 25268, H-3-II**

Allegations of misconduct and incompetence in the business of heating contracting in that the licensee failed to carry out adequate ductwork installation and ductwork design, violated the minimum standard of the North Carolina State Mechanical Code, failed to obtain permit(s) prior to commencing work for adding and re-ducting the home, and failed to request inspections within 10 days of substantial completion of work.

Resolution Conference held 10/18/2016.

The license of Gary Ables, number 25268 H-3-II, and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months. Among other requirements during the probation, the licensee shall enroll in, attend and complete the series of Special Mechanical Design courses. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three (3) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

**Bliven, James**  
**Lillington, NC**

**License# 30552 H-2&3-I**

Allegations of misconduct in the business of heating contracting in that the licensee allowed his license to be used while actively employed elsewhere, and failed to provide supervision.

Resolution Conference held 10/20/2016.

The license of James Bliven, 30553 H-2&3-I and that of the firm shall be placed on unsupervised probation for a period of twenty-four (24) months. Among other requirements during the probation, the licensee shall enroll in, attend and complete the Special Board Laws & Rules course. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of six (6) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

**Dixon, Joseph P. Jr.**  
**Dixon Heating &**  
**Air Conditioning Co., Inc.**  
**New Bern, NC**

**License# 15664 H-3-I**

Allegations of misconduct and incompetence in the business of heating contracting in that the licensee failed to obtain permit(s) prior

to commencing replacement of duct system, failed to request inspections within 10 days of substantial completion of replacement of duct system, failed to obtain final inspections replacement of duct system, failed to perform load calculation(s), and violated the minimum standard of the North Carolina State Mechanical Code.

Resolution Conference held 11/1/2016.

The license of Joseph Dixon, 30553 H-2&3-I and that of the firm shall be placed on unsupervised probation for a period of twenty-four (24) months. Among other requirements during the probation, the licensee shall enroll in, attend and complete the series of Special Mechanical Code course and the Special Board Laws & Rules course. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of nine (9) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

**Evans, Trudy**  
**Air Control of Raleigh, Inc.**  
**Raleigh, NC**

**License# 09588 H-3-I**

Allegations of misconduct and incompetence in the business of heating contracting in that the licensee failed to provide supervision, violated the minimum standard of the North Carolina State Mechanical Code, and violated the minimum standard of the North Carolina State Fuel Gas Code.

Resolution Conference held 10/18/2016.

The license of Trudy Evans, number 9588 H-3-I and that of the firm shall be placed on unsupervised probation for a period of eighteen (18) months. Among other requirements during the probation, the licensee shall enroll in, attend and complete the series of Special Mechanical Code course and the Special Board Laws & Rules course. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of four (4) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

**Hamilton, Keith M.**  
**Element Service Group**  
**Mechanical LLC**  
**Raleigh, NC**

**License# 31519 H-3-I**

Allegations of misconduct and incompetence in the business of heating contracting in that the licensee failed to obtain permit(s) prior to commencing work, failed to request inspections within 10 days of substantial com-

pletion of work, failed to obtain final inspections, and failed to provide adequate supervision.

Resolution Conference held 10/25/2016.

The license of Keith Hamilton, number 31519 H-3-I and that of the firm shall be placed on supervised probation for a period of thirty-six (36) months. Among other requirements during the probation, the licensee shall enroll in, attend and complete the series of Special Contractor Business Management courses and the Special Board Laws & Rules course. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of eighteen (18) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

**Hestand, Gary C.**  
**Raleigh, NC**

**License# 17153 PH-3-I**

Allegations of misconduct and incompetence in the business of plumbing and heating contracting in that the licensee failed to obtain permit(s) prior to commencing work, failed to request inspections within 10 days of substantial completion of work, failed to obtain final inspections, obtained money and failed to complete installation (job abandonment), violated the minimum standard of the North Carolina State Plumbing Code, and engaged in business under a different name or style of business than appears on his/her license.

Resolution Conference held 10/25/2016.

The license of Gary Hestand, number 17153 PH-3-I, and that of the firm shall be placed on supervised probation for a period of twenty-four (24) months. Among other requirements during the probation, the licensee shall enroll in, attend and complete the series of Special Plumbing Code and Design courses and the Special Board Laws & Rules course. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of twelve (12) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

**Humphrey, Thomas G.**  
**Down-East Heating & A/C, Inc.**  
**Jacksonville, NC**

**License# 8084 H-1, 2&3-I**

Allegations of misconduct and incompetence in the business of heating contracting in that the licensee failed to obtain permit(s) prior to commencing work, failed to request inspections within 10 days of substantial com-

pletion of work, failed to obtain final inspections, failed to provide supervision, and violated the minimum standard of the North Carolina State Mechanical Code.

Resolution Conference held 11/01/2016.

The license of Thomas Humphrey, number 8084 H-I, 2&3-I, and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months. Among other requirements during the probation, the licensee shall enroll in, attend and complete the Special Board Laws & Rules course. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three (3) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

**Inman, Christopher S.  
Bladenboro, NC**

**License# 23652 P-I**

Allegations of misconduct and incompetence in the business of plumbing contracting in that the licensee violated the minimum standard of the North Carolina State Plumbing Code, no written contract, poor workmanship, and failed to respond to consumer in a timely manner.

Resolution Conference held 10/31/2016.

The license of Christopher Inman, number 23652 P-I, and that of the firm shall be placed on supervised probation for a period of eighteen (18) months. Among other requirements during the probation, the licensee shall enroll in, attend and complete the series of Special Contractor Business Management courses and the Special Board Laws & Rules course. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of twelve (12) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

**Miller, Robert M.  
Miller Heating & Cooling, Inc.  
Holly Ridge, NC**

**License# 19121 H-2&3-I**

Allegations of misconduct and incompetence in the business of heating contracting in that the licensee failed to obtain permit(s) prior to commencing replacement of condensing unit, failed to request inspections within 10 days of substantial completion of replacement of condensing unit, failed to obtain final inspections for the replacement of condensing unit, failed to perform proper load calculation and duct installation, and failed to resolve installation and operation issues in a

timely manner.

Resolution Conference held 11/01/2016.

The license of Robert Michael Miller, number 19121 H-2&3-I, and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months. Among other requirements during the probation, the licensee shall enroll in, attend and complete the series of Special Mechanical Code courses and the Special Board Laws & Rules course. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three (3) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

**Mooring, Jeffrey S.  
Snow Hill, NC**

**License# 19728 P-I**

Allegations of misconduct and incompetence in the business of plumbing contracting in that the licensee failed to obtain permit(s) prior to commencing work, failed to request inspections within 10 days of substantial completion of work, failed to obtain final inspections, violated the minimum standard of the North Carolina State Plumbing Code, and failed to provide supervision.

Resolution Conference held 10/19/2016.

The license of Jeffrey Mooring, number 19728 P-I, and the license of the firm is suspended for a period of six (6) months. Among other requirements during the suspension, the licensee shall enroll in, attend and complete the Special Board Laws & Rules course. Upon successful completion of the suspension, license, number 19728 P-I and that of the firm shall be placed on supervised probation for a period of twelve (12) months. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of twelve (12) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

**Murray, Adam R.  
Faith Mountain Plumbing Services Inc.  
Hendersonville, NC**

**License# 31470, P-I**

Allegations of misconduct in the business of plumbing contracting in that the licensee engaged in business under a different name or style of business than appears on his license, licensee failed to withhold taxes and paid an unlicensed individual, Bradley Levi, using a 1099 Form in violation of the Board rule 21 NCAC 50.0512 from 2012 and part of 2013.

Adam Murray signed a Proposed Resolution Agreement on 10/19/2016.

The license of Adam Murray, number 31470, P-I, and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months. Among other requirements during the probation, by 10/26/2016, the licensee shall assure that his license has been listed with the Board in the name that he currently operates his business. After complaint to the Board, the licensee completed a trade name change from his individual name to Faith Mountain Plumbing Services, Inc. on 10/25/2016. In addition, licensee shall enroll in, attend and complete the Special Board Laws & Rules course, and submit to the Board's office within the next thirty (30) days copies of all employee W-4's and by the end of the probation submit a copy of all employee W-2's. The licensee submitted the required W-4 documentation to the board on 11/17/2016. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three (3) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

**Padgett, Daryl G.  
Dunn, NC**

**License# 19099, P-I**

Allegations of misconduct, incompetence, and selling license in the business of plumbing contracting in that the licensee failed to obtain permit(s) prior to commencing work, failed to request inspections within 10 days of substantial completion of work, failed to obtain final inspections, violated the minimum standard of the North Carolina State Plumbing Code, and allowed the use of license by unlicensed persons by paying in cash and not withholding taxes.

Resolution Conference held 10/20/2016.

That upon activation of the license of Daryl Padgett, number 19099 P-I, his license and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months. Among other requirements during the suspension, the licensee shall enroll in, attend and complete the series of Special Plumbing Code and Design courses and the Special Board Laws & Rules course. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three (3) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

**Pernell, Derek  
Chandler Pernell, Inc.  
Smithfield, NC**

**License# 30087, H-I, 2&3-I**

Allegations of misconduct in the business of heating contracting in that the licensee applied for permits but failed to obtain a permit prior to commencing work.

Derek Pernell signed a Proposed Resolution Agreement on 10/27/2016.

The license of Derek Pernell, number 30087 H-I, 2&3-I, and that of the firm shall be placed on an unsupervised probation for a period of twelve (12) months. Among other requirements during the probation, licensee shall enroll in, attend and complete the Special Board Laws & Rules course. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of six (6) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

**Reason, Joshua T.**

**Sneads Ferry, NC**

**License# 31589, H-3-II**

Allegations of misconduct and incompetence in the business of heating contracting in that the licensee failed to obtain permit(s) prior to commencing work, failed to carry out adequate ductwork installation and system design, failed to provide adequate supervision, failed to perform equipment installation per manufactures installation instructions, failed to perform proper load calculation(s), and violated the minimum standard of the North Carolina State Mechanical Code.

Resolution Conference held 10/25/2016.

The license of Joshua Reason, number 31589 H-3-II, and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months. Among other requirements during the probation, within 60 days of approval of the probation, the licensee shall return to the home at 1221 Harrison Ridge Road and assure that the unit installed is properly sized and properly installed per the code and manufacturers installation instructions. Confirming equipment and duct sizing shall be accomplished through a thorough Manual D, J & S calculations and the installing of data loggers. Within 120 days of approval of the probation, the licensee shall obtain a letter from the homeowner that the unit is operating satisfactorily. Licensee shall enroll in, attend and complete the series of Special Mechanical Design courses and the Special Board Laws & Rules course. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three (3) months, with the requirement that prior to the suspended

license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

**Richardson, Anthony R.**

**Richmovar Plumbing Works Company  
Rocky Mount, NC**

**License# 32327, P-I**

Allegations of misconduct, incompetence, and job abandonment in the business of plumbing contracting in that the licensee failed to respond to consumer in a timely manner/poor business practices, violated the minimum standard of the North Carolina State Plumbing Code, and obtained money and failed to complete installation.

Resolution Conference held 10/24/2016.

The license of Anthony Richardson, number 32327 P-I, and that of the firm shall be placed on unsupervised probation for a period of eighteen (18) months. Among other requirements during the probation, licensee shall enroll in, attend and complete the series of Special Plumbing Code and Design courses and the Special Board Laws & Rules course. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of four (4) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

**Satterfield, James**

**Airflow Masters Heating and Cooling  
Jacksonville, NC**

**License# 29198, H-3-I**

Allegations of misconduct and incompetence in the business of heating contracting in that the licensee subcontracted work from an unlicensed individual, failed to obtain permit (s) prior to commencing work, failed to request inspections within 10 days of substantial completion of work, failed to obtain final inspections.

Resolution Conference held 10/31/2016.

The license of James Satterfield, number 29198 H-3-I, and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months. Among other requirements during the probation, licensee shall enroll in, attend and complete the Special Board Laws & Rules course. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three (3) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

**Starnes, Troy**

**Burlington, NC**

**License# 16493, P-I**

Allegations of misconduct in the business of plumbing contracting in that the licensee failed to withhold taxes and paid an unlicensed individual, Cameron Starnes, with a company check, issuing 1099 Forms for calendar years 1991 through 2008 in violation of the Board rule 21 NCAC 50.0512.

Troy Starnes signed a Proposed Resolution Agreement on 10/11/2016.

The license of Troy Starnes, number 16493 P-I, and that of the firm shall be placed on an unsupervised probation for a period of twelve (12) months. Among other requirements during the probation, licensee shall enroll in, attend and complete the Special Board Laws & Rules course, and assure that all employees who perform work under his license shall either hold an active P-I license or are bona fide employees where taxes are withheld. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three (3) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

**Vinson, Daniel A.**

**D/b/a Bell Cow Heating & Cooling  
Fayetteville, NC**

**License# 28913, H-2&3-I**

Allegations of misconduct and incompetence in the business of heating contracting in that the licensee failed to obtain permit(s) prior to commencing work, failed to request inspections within 10 days of substantial completion of work, failed to obtain final inspections, violated the minimum standard of the North Carolina State Mechanical Code, and failed to perform load calculation(s).

Resolution Conference held 10/31/2016.

The license of Daniel Vinson, number 28913 H-2&3-I, and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months. Among other requirements during the probation, within 90 days of approval of the probation, if allowed by the homeowner, return to this project at 1304 N. Park Avenue, and replace any undersized ductwork installed on this 2.5 ton package unit. This work shall be performed at the expense of the contractor. Licensee shall also enroll in, attend and complete the series of Special Mechanical Code courses and the Special Board Laws & Rules course. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three (3) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

**Watford, Eddie T.**  
**Tyro Plumbing**  
**Windsor, NC**  
**License# 14508, P-I**

Allegations of misconduct and incompetence in the business of plumbing contracting in that the licensee failed to obtain permit(s) prior to commencing work, failed to request inspections within 10 days of substantial completion of work, work caused damage to the structure and licensee did not hold contractor liability insurance, and allowed the use of license by unlicensed persons by issuing 1099's to unlicensed persons.

Resolution Conference held 10/19/2016.

The license of Eddie Watford, number 14508 P-I, and that of the firm shall be placed on unsupervised probation for a period of eighteen (18) months. Among other requirements during the probation, within fifteen (15) days from today (10/19/2016), refund to the homeowner the agreed amount of \$900.00 for damage to the home for the leak. After complaint to the board, the licensee completed the refund to the property owner. Licensee shall also enroll in, attend and complete the Special Board Laws & Rules course. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of four (4) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

**Watson, Timothy W.**  
**Draining Pros, Inc.**  
**Jacksonville, NC**  
**License# 21591, P-I**

Allegations of misconduct and incompetence in the business of plumbing contracting in that the licensee failed to obtain permit(s) prior to commencing work, failed to provide

adequate supervision, violated the minimum standard of the North Carolina State Plumbing Code, failure to provide proper supervision led to the discharge of sewage onto the ground, and contracted and performed work outside current licensing qualifications.

Resolution Conference held 10/31/2016.

The license of Timothy Watson, number 21591 P-I, and that of the firm shall be placed on supervised probation for a period of twenty-four (24) months. Among other requirements during the probation, licensee shall also enroll in, attend and complete the series of Special Contractor Business Management courses and the Special Board Laws & Rules course. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of twelve (12) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

**Welch, James**  
**Plumbing By Jim Welch**  
**Winston-Salem, NC**  
**License# 09009, P-I**

Allegations of misconduct in the business of plumbing contracting in that the licensee failed to contract directly with the homeowner, and allowed his license number to appear on a permit on a job where he did not hold the contract with the homeowner or general contractor and did not receive the contractual payment for the job in violation of 21 NCAC 50.0402.

James Welch signed a Proposed Resolution Agreement on 10/12/2016.

The license of James Welch, number 09009 P-I, and that of the firm shall be placed on an unsupervised probation for a period of twelve (12) months. Among other requirements during the probation, licensee shall

enroll in, attend and complete the Special Board Laws & Rules course, and assure that all employees who perform work under his license shall either hold an active P-I license or are bona fide employees where taxes are withheld. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three (3) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions listed above.

**Wilson, Darrell**  
**Wilson Mechanical Service**  
**Valdese, NC**  
**License# 32430, H-3-I**

Allegations of misconduct in the business of heating contracting in that the licensee contracted and performed work outside the limitations of his license, which is a violation of GS 87-21, failed to properly install the roof top units per the mechanical code, which is a violation of 87-21 section .0505, and failed to ensure that mechanical installation was ready prior to calling for an inspection.

Darrell Wilson signed a Proposed Resolution Agreement on 10/21/2016.

The license of Darrell Wilson, number 32430 H-3-I, and that of the firm shall be placed on a supervised probation for a period of 12 months. Among other requirements during the probation, licensee shall perform no work outside his licensing classification held until properly licensed to work in these other fields shall enroll in, attend and complete the series of Special Mechanical Code courses and the Special Board Laws & Rules course. In the event of violation of any of the conditions of probation, license of the individual and of the firm will be suspended for a period of three (3) months,

## Attorney's Report

The Attorney's Report contains information pertaining to cases that have been adjudicated in a formal proceeding of the Board or in the courts of North Carolina. Disciplinary actions against licensed contractors are typically imposed during a Formal Hearing of the Board. Court action is necessary when unlicensed individuals are in violation of the Board's Laws and Rules or in circumstances where licensees are found to be in violation of any order(s) issued by the Board.

**Bagwell, George, Sr.**  
**Charlotte, NC**

Allegations of heating contracting without a license. Judgment of Permanent Injunction filed 11/17/16 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly properly licensed to do so.

**Bledsole, Donald Wayne**  
**d/b/a Bledsole Heating & Air**  
**Elon, NC**

Allegations of heating contracting without a license. Judgment of Permanent Injunction filed 10/25/16 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so.

**Clancy, Kerry Patrick**  
**d/b/a Crawl Space Specialists**  
**Jacksonville, NC**

Allegations of heating contracting without a license. Judgment of Permanent Injunction filed 10/4/16 enjoining the Defendant from

engaging in business as a plumbing or heating contractor until properly licensed to do so.

**Estrada-Riano, Jose**  
**Asheville, NC**

Allegations of plumbing contracting without a license. Judgment of Permanent Injunction filed 11/17/16 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so.



**Felton, Herman, Jr.**  
**d/b/a Junior Heating & Air**  
**Wendell, NC**

Allegations of heating contracting without a license.

Judgment of Permanent Injunction filed 10/12/16 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so.

**Goodwin, Jack Kevin**  
**Bakersville, NC**

Allegations of plumbing contracting without a license. Judgment of Permanent Injunction filed 10/12/16 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so.

**Gordon, Jeremy**  
**Garner, NC**

Allegations of heating contracting without a license. Judgment of Permanent Injunction filed 11/17/16 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so.

**Gross, Toby**  
**d/b/a Ken Clary & Company**  
**Atlanta, GA**

Allegations of Heating and Plumbing contracting without a license. Judgment of Permanent Injunction filed 10/25/16 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so.

**Harris, Joseph Wesley**  
**Lenoir, NC**

Allegations of heating contracting without a license. Judgment of Permanent Injunction filed 11/18/16 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so.

**Hooper, Douglas**  
**Robbinsville, NC**

Allegations of contracting without a license in violation of 11/7/01 Judgment of Permanent Injunction. Following a hearing held on 10/24/16 the Defendant was found in Contempt of Court and sentenced to a 30 day suspended jail sentence.

**Liverman, Joseph H.**  
**Morehead City, NC**

Failure to obtain permit, inspections and installation issues. Board entered an order on 9/27/16 imposing permanent revocation of license with alternate course of action wherein, Respondents license is suspended for 6 month followed by supervised probation of license for 18 months. Prior to the completion of the suspension, Respondent must have completed several courses set forth by the Board. Respondent did not choose the alternative Order and license is now revoked.

**Lowery, Andy**  
**Rolesville, NC**

Allegations of heating contracting without a license. Judgment of Permanent Injunction filed 11/17/16 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so.

**McVey, Douglas Wesley**  
**Waxhaw, NC**

Allegations of plumbing contracting without a license. Judgment of Permanent Injunction filed 10/25/16 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so.

**Monsure, Charles**  
**d/b/a Carolina Climate Control**  
**Clayton, NC**

Allegation of heating contracting without a license. Judgment of Permanent Injunction filed 10/25/16 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so.

**Moretz, Ronald, Jr.**  
**d/b/a Moretz Heating & Cooling**  
**Morganton, NC**

Allegations of violating terms of Judgment of Permanent Injunction filed 11/20/02. Following a hearing on 10/3/16, the Defendant was found to be in Contempt of Court and sentenced to 90 days of jail time.

**O'Neil, Lennox**  
**Asheville, NC**

Allegations of Heating contracting without a license in violation of a 2/16/16 Judgment of Permanent Injunction. Following a 9/12/16 hearing the Defendant was found to be in Contempt of Court and sentenced to a 20 days suspended sentence and a \$500 fine.

**Penley, Michael Dean**  
**Longview, NC**  
**d/b/a The Home Source**  
**Lenoir, NC**

Allegations of heating contracting without a license. Judgment of Permanent Injunction filed 10/4/16 enjoining the Defendant from engaging in business as plumbing or heating contracting until properly licensed to do so.

**Robinson, Ricky**  
**Henderson, NC**

Allegations of heating contracting without a license. Judgment of Permanent Injunction filed 10/18/16 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so.

**Royster, Kenya Danyell**  
**Graham, NC**

Allegations of plumbing and heating contracting without a valid license. Judgment of Permanent Injunction filed 12/1/16 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so.

**Tinsley, Charles**  
**d/b/a Eden Effects, Inc.**

**Candler, NC**  
 Allegations of plumbing contracting without a license. Injunction papers filed 3/20/13. Judgment of Permanent Injunction by Summary Judgment filed 10/27/16 enjoining the Defendant from engaging in business as a plumbing or heating contractor until properly licensed to do so.

**Vance, John**  
**Henderson, NC**

Allegations of heating contracting without a license. Judgment of Permanent Injunction filed 11/17/16 enjoining respondent from engaging in business as plumbing or heating contractor until properly licensed to do so.

**Wojekowski, Mark**  
**Raleigh, NC**

Allegations of plumbing contracting without a license. Judgment of Permanent Injunction filed 11/17/16 enjoining the Defendant from engaging in business as plumbing or heating contractor until properly licensed to do so.



State Board of Examiners of Plumbing,  
 Heating & Fire Sprinkler Contractors  
 1109 Dresser Ct., Raleigh, NC 27609  
 Phone: (919) 875-3612  
 Fax: (919) 875-3616

### Address Change Form

Licensee's Full Name \_\_\_\_\_

License # \_\_\_\_\_ E-mail Address \_\_\_\_\_

Phone number (    ) \_\_\_\_\_ Fax (    ) \_\_\_\_\_

#### BUSINESS ADDRESS

Mailing

\_\_\_\_\_ Street or PO Box                      City            NC            Zip Code

Physical

\_\_\_\_\_ Street                                      City            NC            Zip Code

#### HOME ADDRESS

Mailing

\_\_\_\_\_ Street or PO Box                      City            NC            Zip Code

Physical

\_\_\_\_\_ Street                                      City            NC            Zip Code

Licensee's Signature \_\_\_\_\_ Date \_\_\_\_\_