

State Board of Examiners of Plumbing, Heating and Fire Sprinkler Contractors

July 2015

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State Board of Examiners of Plumbing, Heating, and Fire Sprinkler Contractors

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Residential Fire Sprinkler Licensing Course To Be Offered For Plumbing Contractors

Five years ago, on July 1, 2010, the Board began issuing Residential Fire Sprinkler Installation Contractor (RFSIC) Licenses. While the North Carolina State Building Code has never required automatic fire sprinklers in in one— and two family dwellings, a number of home builders and home owners have made the decision to install them. Rather than waiting until such time as the code may require sprinklers and being reactive, the Board chose to be proactive by creating the license and making it available to those who wished to obtain it.

For the first few years, several classes were held each year to accommodate plumbing contractors who wished to obtain the license. In recent years, the demand has been met with a class being held once per year. As of as of July 1, 2015, the Board has 173 active RFSIC licensees.

Based on the National Fire Protection Association Standard 13-D: Standard for the installation of Sprinkler Systems in One— and Two-Family Dwellings and Manufactured Homes, the license allows the contractor to install a combination or 'hybrid' system of both domestic plumbing and residential fire sprinklers using the same water source and piping system. The system must be designed by a Fire Sprinkler Installation Contractor currently licensed by this Board, or by a currently licensed North Carolina Professional Engineer. The plumbing contractor can then install the system in accordance with the professional design.

In order to meet the eligibility requirements for the license, applicants must hold an active plumbing license issued by this Board for a minimum of two years. The contractor must then apply for the license and successfully complete the 16 hour training course sponsored by the Board. At the conclusion of the course, applicants may take the examination. A passing score of 70 or above will allow the applicant to pay the \$130.00 annual license fee and add the qualification to his/her license. In order to keep both the plumbing and residential fire sprinker installation qualifications active, the annual renewal fee of \$130.00 must be paid for each license. There are no continuing education requirements for either qualification.

The dates for the class, which is held annually, are October 28 & 29, 2015. The class will be held at the Public Safety Training Facility, located at 1510 North Church Street in Greensboro, NC. The cost of the class is only \$25.00, and covers refreshments during the two days. Attendees are responsible for lunch on their own.

Attendees must also bring the 2010 edition of NFPA 25-13D to class. It is available from the NFPA bookstore at this link: http://catalog.nfpa.org/Basket.aspx

Currently licensed plumbing contractors who wish to apply for the license and attend the class must submit an application by September 30, 2015. The application is available on our website at: http://nclicensing.org/forms.asp

Page 2 of this newsletter contains information regarding residential sprinklers, including a link to a video showing the effects of a fire in a sprinkled and non-sprinkled home.

Note: As has been the case since the early 1990's, "stand-alone" or "traditional" sprinkler systems installed in one— and two-family dwellings and using a dedicated water source must be installed by a commercial Fire Sprinkler Installation Contractor licensed by the Board.

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Residential Fire Sprinklers: Fact vs. Fiction

The first commercial automatic fire sprinkler system was invented in the United States in 1864. in 1980, one-hundred and sixteen years later, the first sprinkler head approved for use in residential structures was introduced. Thanks to television programs and Hollywood movies, the general public has been exposed to, and led to believe, many myths and misconceptions regarding fire sprinklers in general.

Here are just a few of those myths and misconceptions:

- The odor of burnt toast or popcorn will set off the fire sprinklers in the building
- A fire anywhere in the building will set off all of the fire sprinklers in the building
- Pulling a fire alarm will set off all of the fire sprinklers in the building

Here are the facts concerning fire sprinklers, as published by the National Fire Protection Association:

- 85% of all U.S. fire deaths occur in the home.
- Home fire sprinklers can control, and may even extinguish a fire, before the fire department arrives on the scene.
- Only the sprinkler heads closest to the fire will activate at a predetermined temperature.
- In 84% of home fires where the sprinklers operate, just one sprinkler operates.
- If you have a fire in your home, the risk of dying is 50% less if smoke alarms are present and working.
- If you have a fire in your home, the risk of dying is 80% less if an automatic fire sprinkler system is present and working.
- If you have a fire in your home, the average property loss per fire is 70% less than that of an unsprinkled home.
- Water damage from a single sprinkler head on a small fire is much less than that of a fire department hose on the same fire if allowed to grow unchecked for 5-10 minutes.

Keep in mind that when a fire occurs, a number of things affect the fire department's arrival time:

- 1. The fire must be discovered by a person who must call 911, or reported by an automatic home security system with a smoke detector.
- 2. The 911 dispatcher must obtain the address and other information
- 3. The 911 dispatcher must alert the fire department personnel
- 4. The fire department personnel must respond in a fire engine. This may take longer if the fire station is not manned by full-time staff.
- 5. The fire engine and a minimum number of firefighters (usually 4) must arrive on the scene. Arrival may be delayed by weather, traffic, road conditions, the distance from the fire station, or the engine may be involved in an accident while en-route.
- 6. The firefighters must put on all of their protective equipment and stretch a fire hose to the home.
- 7. The firefighters must attempt to locate and rescue victims before, or at the same time as they locate the seat of the fire. The time to accomplish these tasks is directly affected by the number of firefighters on the scene and the extent of the fire and smoke.
- 8. Average response times from discovery to initial fire attack can range from 5-10 minutes or longer

In North Carolina, the average cost per square foot for a new home is currently \$93.47, or \$233,675 for a 2,500 square foot home. The average cost of installing home fire sprinklers averages \$1.35 per sprinkled square foot, or \$3,375 for 2,500 square feet.

If we were to include sprinklers in our example home, the total cost would be \$237,050. This means that the cost of the fire sprinkler system would be only about 1.4% of the home's total cost! Compare the cost of a sprinkler system to such common upgrades as tile or hardwood flooring, granite countertops, stainless steel appliances, entertainment systems and other popular options and you quickly see that fire sprinklers are one of the best investments you can make to protect your home, possessions, and most importantly, your family.

Please click on the link below to see an actual side-by-side demonstration of a fire in a sprinkled and unsprinkled room:

Chapel Hill, NC Fire Department Residential Fire Sprinkler Demonstration

Employment Opportunity: Administrative Officer

The Board is currently seeking to fill the position of Administrative Officer in the Southeastern Region of North Carolina. The area currently contains 22 counties including the major cities of Fayetteville, Wilmington, Greenville and Jacksonville.

The primary duties of the position include conducting investigations of alleged violations of the licensing laws and rules governing plumbing, heating and fire sprinkler contractors, as well as representing the Board at various trade functions and public events.

Requirements include a high school diploma, a valid driver's license with acceptable driving record, and the ability to read, write and speak English fluently. Applicant must pass a criminal background records check and drug testing. Applicant must be a North Carolina Notary Public, or be able to obtain Notary Public within 30 days of employment.

Desired qualifications include, but are not limited to the following:

- technical school, trade experience, or inspection experience in plumbing, heating, fuel gas piping and/or fire sprinklers
- experience in investigations, report writing and witness testimony
- highly motivated self-starter capable of working effectively and efficiently with minimum supervision
- · excellent organizational skills with ability to manage multiple cases, scheduling and time management
- ability to effectively use laptop computers, scanner/printers, smart phones and other electronic devices
- ability to effectively communicate verbally through face-to-face and telephone interaction
- ability to effectively communicate in writing through e-mails, reports and other documents and media
- ability to effectively us Microsoft Exchange e-mail, Word, Excel and other software applications
- · ability to work early mornings, late evenings and weekends when required
- ability to travel overnight on a regular basis regionally and statewide or out of state on occasion

Physical requirements include the ability to enter crawl spaces and attics to document installation conditions of HVAC, plumbing, heating, fuel gas and fire sprinkler piping systems.

Travel reimbursement, computer, cell phone, vehicle and other required items are provided for business use. Benefit package includes health, dental, vision AD&D and disability insurance, as well as Board sponsored 401(k) retirement plan.

This is not a State of North Carolina employee position, and employees do not participate in the North Carolina State Retirement System or the North Carolina State Health Plan.

Resumes postmarked by August 7, 2015 will be accepted. Salary commensurate with qualifications and experience. Applicants selected for interviews will be contacted by phone, all others will receive reply by US Mail.

PLEASE DO NOT CONTACT THE OFFICE, BOARD MEMBERS OR STAFF BY PHONE REGARDING THIS!

Submit resume to: Administrative Officer
State Board of Examiners

1109 Dresser Court Raleigh, NC 27609

In Appreciation: Administrative Officer Moises Jimenez



Moises "Jimmy" Jimenez resigned from the Board effective July 15, 2015. Beginning employment with the Board on January 16, 2007, he served for eight-and-a half years as the Administrative Officer assigned to the Southeast Region of the state.

During his tenure with the Board, Mr. Jimenez investigated well over 1,000 complaints in a 22 county area covering approximately 15,200 square miles with a population of approximately 1,850,000. His professionalism, work ethic and dedication to the Board were second to none and are greatly appreciated.

The Board members and staff wish to take this opportunity to publicly thank Jimmy for his service to the Board, as well as for his service to our country during his previous 10 year enlistment in the United States Army. Our warmest wishes for a successful future go out to Jimmy and his wife Karren.

The Benefits of Disciplinary Education

In 2012, after much thoughtful consideration, the Board eliminated the requirement of annual continuing education as a condition of license renewal. The continuing education requirement was replaced in part by the development of 'disciplinary classes' in an effort to provide targeted education to the small percentage of contractors who displayed deficiencies in certain areas as evidenced by complaint investigations.

Following the investigation of a complaint, the Board determines the areas of deficiency based upon the issues identified during the investigation. The contractor is then typically offered a resolution agreement which includes a probationary period during which the appropriate classes must be completed. Education is also mandated discipline when cases are heard in a formal hearing setting. In the two-and-a-half years since the change, the disciplinary education program has been highly successful in helping our licensees to become better contractors and businessmen.

With his permission, we are sharing a letter received from a licensee who has been through the investigation and resolution process. While he is just beginning to take steps to improve his business and technical skill set, he has already put some of his new knowledge to work with very positive results! His testimony serves as proof that it pays to do what is right instead of what is popular.

July 8, 2015

Hello state licensing partners;

First off, thanks for taking the time to help me become a better contractor. I've got to do a few classes (of which I'm looking forward to) and will be on a (12 month probation) period with your group, all of which was my fault.

Here's the good news on all this.

I recently estimated a job. I was in competition with (3) other HVAC businesses. I ran a (MANUAL J - 8) load calculation and was the only contractor that did so. Every company priced a 2.5 ton heat pump (because that's what is at the home currently). The load calculation came up to 2.9 tons and I thoroughly went over this with the homeowner.

The homeowner says to me - "Billy, can you please give me a price on the (2.5 ton) heat pump so we can compare apples to apples?" "Plus your (3 ton system) is a way higher (price) than the other guys' (2.5) ton systems."

I responded - (Thanks to David Boulay for the advice) - "Mike, it's my responsibility to provide you with a NC code compliant system that matches this home from a (MANUAL J8) and (MANUAL D) standards perspective. Plus, don't you want a system that's designed to match this home? The state doesn't allow me to violate the codes and standards and therefore I cannot give you an estimate on a system that violates those standards."

He liked that I stood my ground and didn't veer from the right thing to do and awarded our company the contract!

GREAT NEWS!

Thanks guys....appreciate the way you're handling things these days. It truly is run like a business partnership (NC State Board & NC Contractors) and I personally can attest that it feels much better and more professional dealing with the (NC State Board & Employees).

Reliably Yours -

Billy Cole

North Carolina State Agencies

NC Department of Insurance	19-661-5880	NC Department of Labor	919-807-2796
 William "Bill" Moeller (Plumbing & Gas Interpretations) 	Ext. 238	NC Department of Revenue	919-252-3052
,	5 . 227	NC Electrical Licensing Board	919-733-9042
 Dan Dittman (Mechanical & Energy Interpretations 	Ext. 237)	NC General Contractor Licensing Board	919-571-4183
 Richard Strickland (Fire) (Fire Code Interpretations) 	Ext. 255	NC Irrigation Contractors Licensing Board	919-872-2229
		NC Refrigeration Licensing Board	919-779-4711
 Jessica Yelverton (Building Code Bookstore) 	Ext. 240	NC Secretary of State	919-807-2225
		NC Well Commission	919-707-5882

State Board of Examiners of Plumbing, Heating & Fire Sprinkler Contractors

Office Staff Directory

Office Phone: 919-875-3612 Office Fax: 919-875-3616

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Exam Coordinator Extension 230 or kjolliffe@nclicensing.org

Kerry Waldroup

Complaint Coordinator Extension 211 or complaint@nclicensing.org

Maddison Dirks

Receptionist

Extension 213 or mdirks@nclicensing.org

Administrative Officer (Field Staff) Directory

Fax for all Administrative Officers: 919-875-3616

John Todaro

Senior Administrative Officer
South Central Region
704-975-5305 or jtodaro@nclicensing.org

Vacant

Southeastern Region 910-409-7127

Tom Johnston

North Central Region 336-906-9141 or tjohnston@nclicensing.org

Derek Farmer

Northeastern Region 919-602-9095 or dfarmer@nclicensing.org

David Boulay

Western Region 828-234-2719 or dboulay@nclicensing.org

To view a regional map and listing of counties, please visit our website at www.nclicensing.org and click on the "Administrative Officers" button.

Website Information: www.nclicensing.org (Download Forms)

Online license renewal is now available for licensees who wish to do so and can pay the renewal fee with a MasterCard or Visa. The online renewal link can be found on the home page of our website. You will also find a link to a step-by-step tutorial available to guide licensees through the process. If you do not have your username and password, or have any other questions regarding online renewal, please contact DJ Soltys at 919-875-3612, ext. 203.

You may obtain any of the following forms 24 hours a day, 7 days a week by visiting our website and clicking on the 'Forms' button on the left side of the screen.

Consumer Forms

Consumer Complaint against licensed or unlicensed contractors

Change of Address or Status

- I. Address Change: Licensee
- 2. Address Change: Sub-licensee
- 3. Trade Name Change (Licensee or firm name in which business is conducted)
- 4. Add Sub-licensee
- 5. Delete Sub-licensee

Renewal Forms

- 1. Reinstatement Form 2015 Previous Sub-licensees
- 2. Renewal form 2015 without Sub-licensees
- 3. Renewal form 2015 with Sublicensees
- 4. Renewal form -2015 and Previous Year(s) without Sub-Licensees
- 5. Renewal form 2015 and Previous Year(s) with Sub-Licensees

New Applicant Forms

- 1. Plumbing, Heating, & Fuel Piping Contractor Examination Application
- 2. Restricted Limited Plumbing Contractor Application
- 3.. Plumbing, Heating, & Fuel Piping Technician Examination Application
- 4. Residential Fire Sprinkler Installation Contractor Examination Application
- 5. Fire Sprinkler Installation & Inspection Contractor Examination Application
- 6. Fire Sprinkler Inspection Technician Examination Application (no NICET)
- 7. Fire Sprinkler Inspection Technician Application (NICET)
- 8. Fire Sprinkler Maintenance Technician Application
- 9. Book Reference List for All Applicants
- 10. Request for Exam Review (for applicants who have failed a recent exam)

Order Forms

- 1. Books Board's Laws & Rules and Business & Project Management for Contractors
- 2. Request for Copy (Reprint) of License
- 3. Request for Register of Licensees
- 4. Request for Verification of License

You can also access our website at one of the following easy to remember addresses:

- www.ncplumbing.org
- www.ncheating.org
- www.ncfiresprinkler.org



Disciplinary Actions

The Board is required by law to investigate every complaint received. If the findings of the investigation indicate that a violation of the laws and rules enforced by the Board have occurred by a licensed or unlicensed individual and/or firm, a number of disciplinary actions are available to the Board.

Recent actions are reflected in the four reports that follow:

- Letter of Caution Report
- Consent Agreement Report
- Field Resolution and Resolution Review Committee Report
- Attorney's Report

Letter of Caution Report

Upon completion of investigations, a Letter of Caution can be issued to a licensee where it is determined through an investigation that a violation has occurred by one of our licensees. The Letter of Caution is issued to address and affirm issues they should improve upon or be more mindful of for future jobs:

<u>Name</u>	City/Town	Date	Name	City/Town	Date
Burnette Jr., John T.	Indian Trail	4/14/2015	Edens, Danny W.	Leland	4/28/2015
Carr III, Theodore R.	Morven	5/7/2015	Parks, Scottie K.	Concord	4/20/2015
Carswell, Douglas C.	Morganton	5/6/2015	Prekazi, Fedri	Matthews	4/9/2015

Consent Agreement Report

A Consent Agreement is an affidavit taken from unlicensed individuals performing plumbing, heating and fire sprinkler work without a license. These individuals sign a Consent Agreement stating that they will not perform any work requiring a license until they are properly licensed to do so. If you see these individuals performing contracting activities in the field, please report them to this office.

Name	City/Town	Date	<u>Name</u>	City/Town	Date
Baynard, William D.	Forest City	5/21/2015	Lyons III, Louis "Kip" N.	Concord	5/12/2015
Conley, Christopher	Durham	5/7/2015	Moore, Ricky L.	Mills River	6/5/2015
Crow, Brian D.	Greensboro	4/22/2015	Penley, Michael D.	Lenoir	6/23/2015
Curnel, Glenn S.	Durham	5/26/2015	Pope, Jeremy	Conover	4/29/2015
Donovan, Ryan F.	Arden	4/14/2015	Presutti, Owen	Raleigh	4/27/2015
Friddle, Kyle	Archdale	5/11/2015	Rodriguez, Esmelin M.	High Point	5/12/2015
Hawks, Weldon E.	Ararat	4/29/2015	Rogers, Michael A.	Monroe	5/11/2015
Howell, Diane	Greensboro	6/4/2015	Scott, Benjamin J.	Greensboro	5/7/2015
Isreal, Paul G.	Asheville	5/7/2015	Southard, John M.	Winston Salem	5/19/2015
Jenkins, Andrew M.	Greensboro	6/23/2015	Tucker, Gerald	Kannapolis	5/26/2015
Pope, Jerry W.	Conover	4/29/2015	West Jr., Boyd D.	Bessemer City	4/6/2015

Has your address, phone number or e-mail address changed?

The Board's rules require all licensees to notify the Board of any change in location, telephone number, physical address or mailing address within 30 days after the change takes place.

It is important that all licensees follow this rule so that the Board's records contain current information. Failure to do so may result in the licensee failing to receive important communications from the Board regarding licensing issues.

The Address Change form is on the last page of this newsletter, and may also be accessed by clicking on the Forms page of our website: http://nclicensing.org/forms.asp

Resolution Review Committee Report

A Field Resolution Agreement is a voluntary agreement by which a licensee enters into some type of sanctions against their license instead of appearing before the Resolution Review Committee or the Full Board at a formal hearing. All of the Agreements are reviewed by a member of the Resolution Review Committee and then presented to a Board hearing panel for approval prior to the agreement being adopted as a final agency decision. If a complaint has not been resolved in the field through a Field Resolution Agreement, then the case can be referred to the Resolution Review Committee. During the Resolution Review Committee meeting, a licensee can enter into a Review Committee Resolution Agreement in place of appearing before the Board at a formal hearing; the agreement is then presented to a Board hearing panel for approval prior to the agreement being adopted as a final agency decision. Cases that cannot be resolved through the use of Field Resolution Agreements or Review Committee Resolution Agreements are forwarded to formal hearings before the Board. Listed below are the different agreements entered into by the field staff and the Resolution Review Committee that have been approved by the Board. The information below does not contain all of the facts or details of each case. Specific details of any of the following cases can be obtained by e-mail (information@nclicensing.org) or upon written request to the Board's office.

Air Comfort Services, Inc. Charlotte, NC

Allegations of incompetence, in the busifort Services, Inc., and licensee Shawn Colvin, number 32310 H-3-I, failed to provide Gas Code, failed to install gas piping correctly, failed to perform the installation in a workmanlike manner / poor workmanship, and exposed occupant of the home to a gas leak.

Resolution Conference held 06/12/2014. Shawn Colvin, former licensee for Air Comfort Services, Inc., signed a Resolution Conference Agreement 06/12/2014.

to modify probation of firm.

Resolution Conference held 12/16/2014. Request to modify terms of firm's probation

denied. No objection or request to appeal. Review Committee reaffirmed findings of fact from the 06/23/2014 conference held with Shawn Colvin. The firm of Air Comfort Services, Inc. is placed on supervised probation for a period of twenty-four (24), with itemized conditions. In the event of violation of any of the conditions of probation, license of the firm will be suspended for a period of twelve (12) months, with the requirement that prior to the suspended license being reinstated the firm complies with all of the probation provisions listed above.

Colvin, Shawn L. Gastonia, NC License# 32310, H-3-I

Allegations of incompetence, in the business H2&3-I, and that of the firm is placed on of fuel piping in that the licensee failed to supervised probation for a period of eightprovide adequate supervision, violated the een (18) months. Among other things durminimum standard of the North Carolina ing the probation, the licensee shall enroll reinstated the licensee and the firm agrees State Fuel Gas Code, failed to install gas in, attend and complete the Special Fuel Gas to comply with all of the probation provipiping correctly, failed to perform the instal- Code and Design course and the Special sions. lation in workmanlike manner / poor work- Laws & Rules course. In the event of viola-

home to a gas leak.

Resolution Conference held 06/12/2014. ness of fuel piping in that the firm Air Com- Shawn Colvin signed a Resolution Conference Agreement 06/12/2014.

The license of Shawn Colvin, number 32310 adequate supervision, violated the minimum H-3-I, is placed on unsupervised probation standard of the North Carolina State Fuel for a period of twelve (12) months. Among other things, during the probation, the licensee shall enroll in, attend and complete the Special Board Laws & Rules course, and the series of Special Fuel Gas Code and Design courses. In the event of violation of any of the conditions of probation, his license will be suspended for a period of three (3) months, with the requirement that prior to the suspended license being reinstated Mr. Registered Agent for the firm filed request Colvin will comply with all of the probation provisions.

Drew, James New Bern, NC License# 11596, P-II & H-3-I

Allegations of misconduct and incompetence in the business of heating contracting in that the licensee violated the minimum standard of the North Carolina State Fuel Gas Code, created risk of personal injury or property damage, failed to obtain permit(s) prior to commencing work, failed to request inspections within 10 days of substantial completion of work, failed to obtain final inspections, and engaged in business under a different name or style of business than appears on his license.

Resolution Conference held 04/28/2015. James Drew signed a Proposed Resolution Agreement 04/28/2015.

The license of James Drew, number 11596

manship, and exposed the occupant of the tion of any of the conditions of probation, the license of the individual and of the firm will be suspended for a period of nine (9) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions.

> Foster, Raymond Aircross HVAC/R Bridgeton, NC License# 24524, H-2&3-I

Allegations of misconduct and incompetence in the business of plumbing and heating contracting in that the licensee failed to obtain permit(s) prior to commencing work, failed to request inspections within 10 days of substantial completion of work, failed to obtain final inspections, failed to provide adequate supervision, failed to perform proper duct design, subcontracted work from an unlicensed individual, allowed the use of license by unlicensed persons, and licensee used abusive language and belligerent actions against the board Administrative Officer in response to the complaint.

Resolution Conference held 04/27/2015. Raymond Foster signed a Proposed Resolution Agreement 04/27/2015.

The license of Raymond Warren Foster, Jr., number 24524 H-2&3-I, and that of the firm shall be placed on supervised probation for a period of twenty-four (24) months. Among other things during the probation, the licensee shall enroll in, attend and complete the Special Mechanical Design course and the Special Laws & Rules course. In the event of violation of any of the conditions of probation, the license of the individual and of the firm will be suspended for a period of twelve (12) months, with the requirement that prior to the suspended license being

Frank, Brian Jeffrey RJM Plumbing, Inc. Myrtle Beach, SC License# 23780, P-I

Allegations of misconduct in the business of plumbing contracting in that the licensee violated his probation, attended the Board's Laws and Rules Class late, failed to submit records as required by probation agreement in a timely manner, and during the previous probation the licensee attended session A of the Special Plumbing Code and Design Course, but failed to take sessions A and B.

Resolution Conference held 04/27/2015. Brian Frank signed a Proposed Resolution Agreement 04/27/2015.

The license of Brian Frank, number 23780 P-I, and that of the firm shall be placed on supervised probation for a period of twenty-four (24). Among other things during the probation, the licensee shall enroll in, attend and complete the Special Plumbing Code and Design Course, sessions B and C. Failure to attend this class shall be a violation of this agreement and shall result in implementation of the twelve (12) month suspension. In the event of violation of any of the conditions of probation, the license of the individual and of the firm will be suspended for a period of twelve (12) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions.

Holleman, Edwin Michael & Son Services of North Carolina Raleigh, NC License# L. 31526, P-I

Allegations of misconduct in the business of heating contracting in that the licensee failed to request inspections within 10 days of substantial completion of work and allowed the permits to expire, and the following code violations were noted during the inspection of a water heater and gas pack unit, B vent draft hood was not properly secured to the water heater, and the expansion tank for water heater was not insulated (per the city requirement).

Edwin Holleman signed a Proposed Resolution Agreement 05/01/2015.

The license of Edwin Holleman, license, number 31526 H-3-I, and that of the firm shall be placed on a unsupervised probation for a period of twelve (12) months Among other things during the probation, assure that all failed inspections shall have the code violations corrected and a request for re-inspection shall be made within ten

(10) days of all failed inspection. In addition, Mr. Holleman shall enroll in, attend and complete the Special Board Laws & Rules class. If the licensee violates the conditions of probation, his license will be suspended for a period of six (6) months, with the requirement that prior to the suspended license being reinstated he must comply with all of the probation provisions listed above.

Koehli, Jerry L. Jerry & Son Heating and Air, Inc Wilmington, NC License# 19093, H-3-I

Allegations of misconduct and incompetence in the business of heating contracting in that the licensee failed to obtain permit (s) prior to commencing work, failed to request inspections within 10 days of substantial completion of work, failed to obtain final inspections, failed to provide adequate supervision, failed to carry out adequate ductwork installation and system design, failed to perform load calculation(s), violated the minimum standard of the North Carolina State Mechanical Code, installation performed in a poor workman like manner / poor workmanship, and allowed the use of license by unlicensed persons by issuing 1099's to unlicensed persons.

Resolution Conference held 04/29/2015. Jerry Koehli signed a Proposed Resolution Agreement 04/29/2015.

The license of Jerry Koehli, number 19093 H-3-I, and that of the firm shall be placed on supervised probation for a period of twenty-four (24) months. Among other things during the probation, the licensee shall enroll in, attend and complete the Special Mechanical Code course, and the Special Board Laws & Rules course. In the event of violation of any of the conditions of probation, the license of the individual and of the firm will be suspended for a period of twelve (12) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions.

Litvak, Jason Michael & Son Services of North Carolina Raleigh, NC License# S. 32412, H-3-I

Allegations of misconduct in the business of heating contracting in that the licensee failed to request inspections within 10 days of substantial completion of work and allowed the permits to expire, and the following code violations were noted during the inspection of a water heater and gas pack unit, B vent draft hood was not properly secured to the water heater, and

the expansion tank for water heater was not insulated (per city requirement).

Jason Litvak signed a Proposed Resolution Agreement 05/01/2015.

The license of Jason Litvak, license number 32412, H-3-I, and that of the firm shall be placed on a unsupervised probation for a period of twelve (12) months. Among other things during the probation, assure that all failed inspections shall have the code violations corrected and a request for re-inspection shall be made within ten (10) days of all failed inspections. If the licensee violates the conditions of probation, his license will be suspended for a period of six (6) months, with the requirement that prior to the suspended license being reinstated he must comply with all of the probation provisions listed above.

Tillison, R. Dean Comfort Systems USA Bristol, VA License# 16190, PH1-2-3--I

Allegations of misconduct in the business of plumbing and heating contracting in that while the licensee was the licensee/qualifier for Comfort Systems USA, Inc, and after Wesley Carter, number 17649 PH 1,2&3-1 was no longer the sublicense for the Arden, NC location of Comfort Systems, USA, the firm contracted and performed mechanical and plumbing installations from the office located in Arden, NC, licensee allowed his license number to be used to pull the required permits, even though he was not the licensee/qualifier for the Arden location in violation of violation of GS 87-21 sections .0402, .0406 and .0505.

R. Dean Tillison signed a Proposed Resolution Agreement 04/302015.

The license of R. Dean Tillison, number 16190 PH 1-2-3-I, and the license of the firm will be suspended for a period of three (3) months. During the suspension, the licensee will be allowed to complete jobs that were contracted and started prior to the commencement of the suspension. The licensee agrees to forward to the Board within ten days (10) days of the active suspension a complete list of all active jobs that were contracted, permitted and started prior to the commencement of the suspension. Among other things during the suspension, Mr. Tilson shall enroll in, attend and complete the Special Board Laws and Rules class.

Upon successful completion of the suspension, his license, number 16190 PH 1-2-3-I, and that of the firm shall be placed on supervised probation for a period of twelve months. If the licensee violates the conditions of probation, his license will be suspended for a period of three (3) months,

with the requirement that prior to the suspended license being reinstated he must comply with all of the probation provisions listed above.

White, Ronald Ocean Breeze Heating & Air, LLC Hampstead, NC License# 28436, H-3-I

Allegations of misconduct and incompetence in the business of heating contracting in that the licensee failed to obtain permit (s) prior to commencing work, failed to request inspections within 10 days of substantial completion of work, failed to obtain final inspections, and failed to raise a condensing unit above the flood-plain level. Resolution Conference held 04/29/2015.

Ronald White signed a Proposed Resolution Agreement 04/29/2015.

The license of Ronald White, number 28436 H-3-I and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months. Among other things during the probation, the licensee shall enroll in, attend and complete the Special Board Laws & Rules course. In the event of violation of any of the conditions of probation, the license of the individual and of the firm will be suspended for a period of three (3) months, with the

requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions.

Williams, Robert W. TCS, Incorporated Charlotte, NC License# 09987, H-2&3-I

Allegations of misconduct in the business of heating contracting in that the licensee failed to obtain a permit prior to commencing the installation of a split system heating and air conditioning system.

Robert W. Williams signed a Proposed Resolution Agreement 04/09/2015.

The license of Robert Williams, license, number 09987 H-2&3-l, and that of the firm shall be placed on a unsupervised probation for a period of twelve (12) months. In addition, Mr. Williams must enroll in, attend and complete the Special Board Laws & Rules class. If the licensee violates the conditions of probation, his license will be suspended for a period of three (3) months, with the requirement that prior to the suspended license being reinstated he must comply with all of the probation provisions listed above.

Woodard, Christopher Richlands, NC License# 22646, H-3-I

Allegations of misconduct and incompetence in the business of heating contracting in that the licensee failed to obtain permit (s) prior to commencing work, failed to request inspections within 10 days of substantial completion of work, failed to obtain final inspections, contracted work while license was expired, failed to perform proper load calculation(s), violated the minimum standard of the North Carolina State Mechanical Code.

Resolution Conference held 04/29/2015. Christopher Woodard signed a Proposed Resolution Agreement 04/29/2015.

The license of Christopher Woodard, number 22646 H-3-I, and that of the firm shall be placed on unsupervised probation for a period of twelve (12) months. Among other things during the probation, the licensee shall enroll in, attend and complete the Special Board Laws & Rules course. In the event of violation of any of the conditions of probation, the license of the individual and of the firm will be suspended for a period of three (3) months, with the requirement that prior to the suspended license being reinstated the licensee and the firm agrees to comply with all of the probation provisions.

Attorney's Report

The Attorney's Report contains information pertaining to cases that have been adjudicated in a formal proceeding of the Board or in the courts of North Carolina. Disciplinary actions against licensed contractors are typically imposed during a Formal Hearing of the Board. Court action is necessary when unlicensed individuals are in violation of the Board's Laws and Rules or in circumstances where licensees are found to be in violation of any order(s) issued by the Board.

ALEXANDER, CASSIUS

Charlotte, NC

Allegations of plumbing contracting without a license. Judgment of permanent injunction filed 5/15/15 enjoining Defendant from engaging in business as plumbing or heating contractor until licensed to do so.

BAKER, MARK d/b/a Baker Mechanical Charlotte, NC

Allegations of hearting contracting without a license. Complaint for injunctive relief filed 3/4/15. Judgment of permanent injunction filed 5/26/15 enjoining Defendant from engaging in business as plumbing or heating contractor until licensed to do so.

BROCK, JOE

Mount Airy, NC

Allegations of contracting without a license in violation of Judgment of Permanent Injunction filed 3/4/13. Defendant found in contempt of court by order filed 5/11/15

and ordered to serve 4 days in jail and to pay a \$500 fine.

BURELSON, ERIC WILEY d/b/a Yours Heating & Air

Winston-Salem

Allegations of Heating contracting without a valid license. Judgment of permanent injunction filed 5/14/15 enjoining Defendant from engaging in business as plumbing or heating contractor until licensed to do so.

FOGEE, LAKIE ROY JR. L&N Refrigeration and L&N Technicians

Aberdeen, NC

Allegations of heating contracting without a valid license. Judgment of permanent injunction filed 2/25/15 enjoining Defendant from engaging in business as plumbing or heating contractor until licensed to do so.

GABB, ROBERT

Rural Hall, NC

Allegations of heating, contracting without a license. Judgment of permanent injunction filed 4/24/15 enjoining Defendant from engaging in business as plumbing or heating contractor until licensed to do so.

GRUBBS, MICHAEL MIKE'S REFRIGERATION

Eden, NC

Allegations of heating contracting without a valid license. Judgment of permanent injunction filed 4/28/15 enjoining Defendant from engaging in business as plumbing or heating contractor until licensed to do so.

STARKEY, THOMAS

Newland, NC

Allegations of plumbing contracting without a valid license. Judgment of permanent injunction filed 4/9/15 enjoining the defendant from engaging in business as a plumbing and heating contractor until licensed to do so.

Attorney's Report

The Attorney's Report contains information pertaining to cases that have been adjudicated in a formal proceeding of the Board or in the courts of North Carolina. Disciplinary actions against licensed contractors are typically imposed during a Formal Hearing of the Board. Court action is necessary when unlicensed individuals are in violation of the Board's Laws and Rules or in circumstances where licensees are found to be in violation of any order(s) issued by the Board.

ALEXANDER, CASSIUS Charlotte, NC

Allegations of plumbing contracting without a license. Judgment of permanent injunction filed 5/15/15 enjoining Defendant from engaging in business as plumbing or heating contractor until licensed to do so.

BAKER, MARK d/b/a Baker Mechanical Charlotte, NC

Allegations of hearting contracting without a license. Complaint for injunctive relief filed 3/4/15. Judgment of permanent injunction filed 5/26/15 enjoining Defendant from engaging in business as plumbing or heating contractor until licensed to do so.

BROCK, JOE Mount Airy, NC

Allegations of contracting without a license in violation of Judgment of Permanent Injunction filed 3/4/13. Defendant found in contempt of court by order filed 5/11/15 and ordered to serve 4 days in jail and to pay a \$500 fine.

BURELSON, ERIC WILEY d/b/a Yours Heating & Air Winston-Salem

Allegations of Heating contracting without a valid license. Judgment of permanent injunction filed 5/14/15 enjoining Defendant from engaging in business as plumbing or heating contractor until licensed to do so.

FOGEE, LAKIE ROY JR. L&N Refrigeration and L&N Technicians

Aberdeen, NC

Allegations of heating contracting without a valid license. Judgment of permanent injunction filed 2/25/15 enjoining Defendant from engaging in business as plumbing or heating contractor until licensed to do so.

GABB, ROBERT

Rural Hall, NC

Allegations of heating, contracting without a license. Judgment of permanent injunction filed 4/24/15 enjoining Defendant from engaging in business as plumbing or heating contractor until licensed to do so.

GRUBBS, MICHAEL MIKE'S REFRIGERATION Eden, NC

Allegations of heating contracting without a valid license. Judgment of permanent injunction filed 4/28/15 enjoining Defendant from engaging in business as plumbing or heating contractor until licensed to do so.

STARKEY, THOMAS Newland, NC

Allegations of plumbing contracting without a valid license. Judgment of permanent injunction filed 4/9/15 enjoining the defendant from engaging in business as a plumbing and heating contractor until licensed to do so.



State Board of Examiners of Plumbing, Heating & Fire Sprinkler Contractors 1109 Dresser Ct., Raleigh, NC 27609 Phone: (919) 875-3612

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Address Change Form

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License #	E-mail Address	<u> </u>			
Phone number ()	Fax ()_			
BUSINESS ADDRESS Mailing					
	Street or PO Box	City	NC	Zip Code	
Physical					
	Street	City	NC	Zip Code	
Mailing	HOME AI	DDRESS			
	Street or PO Box	City	NC	Zip Code	
Physical					
	Street	City	NC	Zip Code	
Licensee's Signat	ure		_ Date		